

November 5, 2025

Re: 2026 Water and Wastewater Rates

Dear Grey Highlands Water/Wastewater Customer,

Please be advised of the following water and wastewater rates effective on January 1, 2026, that will be reflected in your next billing cycle. These rates were approved through the Water & Wastewater Rates By-Law (2025-083) in accordance with the 2025 Water and Wastewater Rate Study and Long Term Financial Plan, available at greyhighlands.ca/water.

The rates have been approved with the aim of fully funding the renewal and maintenance of the water and wastewater infrastructure, which have an estimated value of over \$115 million.

2026 Fixed Charges

*Charge	Annualized	Charge by billing frequency		
		Bi-Monthly	Monthly	Quarterly
Fixed Water	\$1,062.92	\$177.15	\$88.58	\$265.73
Fixed Wastewater	\$ 948.02	\$158.00	\$79.00	\$237.01
Total Fixed	\$2,010.94	\$335.15	\$167.58	\$502.74

*These rates are based on a standard ¾" water meter. Water meter equivalency ratios will be applied to the annualized fix charge for larger water meters. The billing frequency varies by billing route.

2026 Volumetric Charge (cost per cubic meter)

Water	\$1.32
Wastewater	\$0.76
Total cost per m³	\$2.08

*The charge for a defective or non-operational meter is 15m³ per month

*The charge for non-replacement of a meter is 30m³ per month

Please note that you are responsible for paying bills on time even if they are not received through the mail. We encourage all users to register for ebilling so they continue to receive their bills when they are issued.

>> Visit greyhighlands.ca/ebilling to register.

If you have any questions regarding your bill, please contact AR@greyhighlands.ca, call 519-986-1216 x229 or visit greyhighlands.ca/water