



Burnaby Waterworks Regulation Bylaw 1953 Bylaw No. 3325

Purpose: For the regulation of the waterworks of Burnaby Municipality.

The following document is a copy of the above-named parent Bylaw in which every current enforceable amendment made to that Bylaw has been **CONSOLIDATED FOR CONVENIENCE** only. This consolidation is not a legal document. Certified copies of the original bylaws should be consulted for all interpretations and applications of the bylaws on this subject.

To view an amendment bylaw made to **Bylaw No. 3325**, click on the link below:

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Burnaby Waterworks Regulation Bylaw 1953			
No.	Amendment Bylaw No.	Final Adoption (or Repeal) Date	Subject
79	14784	2025 Dec 09	Multiple Sections repealed and replaced
78	14642	2024 Mar 25	Water Metering for multi-unit housing
77	14627	2023 Dec 11	Multiple Sections repealed and replaced
76	14536	2022 Dec 12	2023 Waterworks utility rates, multiple Sections repealed and replaced
75	14445	2022 May 09	Changes to water restriction; City Position Titles
74	14414	2021 Dec 13	Schedule "A" Update
73	14264	2020 Dec 14	Schedule "A" Update
72	14190	2020 Jul 27	Declaration Requirement
71	14113	2019 Dec 16	Water Service disconnect and flat rate fees; Schedule "A" Updates
70	14093	2019 Dec 02	Schedule "A" Title Updates
69	14052	2019 Sep 16	Flat Rate Service Changes and House Rental Fees
68	14004	2019 Apr 08	Secondary Suites Flat Rate (REPEALED by Bylaw 14536)
67	13960	2018 Dec 10	Schedule "A" Updates
66	13851	2018 Mar 12	Schedule "B" Updates

65	13822	2017 Dec 11	Disconnection and Flat rate water service for construction fees; Schedule "A" Updates
64	13692	2016 Dec 12	Water Metering for New Constructions; Schedule "A" Updates
63	13591	2016 Apr 25	Schedule "B" Updates; Restriction Stages and dates
62	13549	2015 Dec 14	Multi-Dwelling Building Clarification; Schedule "A" Updates
61	13516	2015 Sep 28	Bylaw Contravention Updates
60	13423	2014 Dec 08	Schedule "A" Updates
59	13273	2013 Dec 10	Shut-Off Valve Fee; Schedule "A" Updates
58	13158	2012 Dec 10	Schedule "A" Updates
57	13029	2011 Dec 05	Schedule "A" Updates
56	12947	2011 May 30	Schedule "B" Updates; lawn watering schedule
55	12881	2010 Dec 06	Schedule "A" Updates
54	12750	2009 Dec 14	Schedule "A" Updates
53	12575	2008 Dec 15	Schedule "A" Updates
52	12416	2008 Feb 11	Changes due to update of Plumbing Bylaw
51	12394	2007 Dec 17	Change from District to City; Community Charter addition
50	12203	2006 Dec 11	Schedule "A" Updates
49	12100	2006 Jun 26	"Schedule B" Water Shortage Restrictions Update
48	12038	2005 Dec 05	Schedule "A" Updates
47	11850	2004 Nov 29	Schedule "A" Updates
46	11841	2004 Nov 29	Schedule "B" Violation Updates
45	11663	2003 Dec 08	Schedule "A" Updates
44	11467	2002 Dec 09	Schedule "A" Updates
43	11316	2001 Dec 03	Schedule "A" Updates
42	11184	2000 Dec 04	Billing Cycle Extension; Schedule "A" Updates (REPEALED by Bylaw 14536)
41	11037	1999 Nov 22	Schedule "A" Updates
40	10856	1998 Dec 14	Schedule "A" Updates
39	10690	1997 Dec 15	Schedule "A" Updates
38	10551	1997 Apr 07	Cross Connection Control Fee
37	10509	1996 Dec 16	Schedule "A" Updates
36	10319	1995 Dec 11	Schedule "A" Updates
35	10150	1994 Dec 05	Schedule "A" Updates
34	9989	1993 Dec 20	Schedule "A" Updates
33	9884	1993 May 17	Schedule "B" Sprinkling Restrictions
32	9846	1993 Feb 22	No Outside Connection to Waterworks System

31	9823	1992 Dec 14	Schedule "A" Updates
30	9678	1991 Dec 16	Schedule "A" Updates
29	9532	1991 Jan 21	Schedule "A" Updates
28	9266	1989 Sep 18	Schedule "A" Updates
27	9118	1988 Dec 12	Schedule "A" Updates
26	8925	1987 Dec 14	Schedule "A" Updates
25	8660	1987 Feb 02	Schedule "A" Updates
24	8447	1986 Jan 13	Schedule "A" Updates
23	8313	1985 Jan 07	Schedule "A" Updates
22	7856	1981 Dec 21	Schedule "A" Updates
21	7330	1979 May 28	Schedule "A" Updates
20	7166	1978 Mar 20	Meter Re-test for excessive complaints; Schedule "A" Updates
19	7128	1977 Nov 28	Schedule "A" Updates
18	7014	1977 May 24	Single Family and Commercial building exceptions; Schedule "A" Updates
17	7011	1977 Mar 21	Schedule "A" Updates
16	6720	1976 Feb 09	Valve Shut Off Clarification; Fire Hydrant Fees
15	6278	1973 Jun 11	Schedule "A" Updates
14	6076	1972 Apr 17	Meter Service, and Installation Clarification; Schedule "A" Updates
13	5466	1969 Jan 27	Fire Rate Introduction
12	5138	1967 Jun 05	Schedule "A" Updates
11	4932	1966 May 02	Schedule "A" Updates
10	4460	1963 May 21	Schedule "A" Updates
9	4163	1960 Aug 24	Large Water Usage Fee Definition
8	4116	1960 Mar 21	Swimming Pool Fees
7	4111	1960 Feb 29	Definition Clarification; Schedule "A" Updates
6	3992	1958 Oct 06	Repealed
5	3846	1957 Jun 17	Building Title Reclassifications; Schedule "A" Updates
4	3661	1955 Dec 5	Water disconnection clarification; Schedule "A" Updates
3	3645	1955 Oct 31	Repealed by Bylaw 3661
2	3514	1954 Nov 8	Meter Rate Change
1	3464	1954 Jun 14	Schedule "A" Updates
Original	3325	1953 Jun 14	For the regulation of waterworks in Burnaby

UNOFFICIAL CONSOLIDATION

THE CORPORATION OF THE DISTRICT OF BURNABY BYLAW NO. 3325

A BYLAW for the regulation of the waterworks of Burnaby Municipality.

(CONSOLIDATED FOR CONVENIENCE WITH BYLAWS 3464, 3514, 3645, 3661, 3846, 3992, 4111, 4116, 4163, 4460, 4932, 5138, 5466, 6076, 6278, 6720, 7011, 7014, 7128, 7166, 7330, 7856, 8313, 8447, 8660, 8925, 9118, 9266, 9532, 9678, 9823, 9846, 9884, 9989, 10150, 10319, 10509, 10551, 10690, 10856, 11037, 11184, 11316, 11467, 11663, 11841, 11850, 12038, 12100, 12203, 12394, 12416, 12575, 12750, 12881, 12947, 13029, 13158, 13273, 13423, 13516, 13549, 13591, 13692, 13822, 13851, 13960, 14004, 14052, 14093, 14113, 14190, 14264, 14414, 14445, 14536, 14627, 14642 and 14784)

THE MUNICIPAL COUNCIL of The Corporation of the District of Burnaby ENACTS as follows:

1. In this BYLAW and any resolution passed thereunder, unless the context otherwise requires, the following words and terms shall have the meanings hereinafter assigned to them.

"Apartment House" or "Multiple Dwelling" shall mean any building, not being a lodging house or a hotel, or portion thereof, which is designed, built, rented, leased, let or hired out to be occupied, or which is occupied, as the home or residence of three or more families living independently of each other and doing their own cooking within their apartment or suite.

"Boarding-House" shall mean a building containing not more than fifteen sleeping rooms, where lodging and meals for three or more persons are provided, for compensation pursuant to previous arrangements, and with no provision for cooking in any individual room so contained.

"City" means the City of Burnaby. (BYLAW 12394)

"Collector" means the municipal officer assigned as collector of taxes for the City of Burnaby. (BYLAW 12394)

"Consumer" shall mean any person, company or corporation who is the owner or agent for the owner or any person who is the occupier of any such premises, and also including any person who is actually a user of water supplied to any premises or by any services from the works.

"Council" shall mean the City Council of the City of Burnaby. (BYLAW 12394)

District – Definition Repealed by BYLAW 12394

"Duplex House" or "Double House" shall mean any building used or designed to be used by two families. (BYLAW 3846)

"Engineer" shall mean General Manager Engineering of the City. (BYLAW 12394)
(BYLAW 14445)

"Fire Purposes" shall include testing fire fighting equipment, preventing a fire or extinguishing a fire. (BYLAW 4111)

"Fire Service" shall mean any installation which may be provided to supply water for fire purposes over and above the supply of water required for the usual purposes of the consumer.

"Garden Irrigation" shall mean the sprinkling or pouring of water by means of a hose, pipe or any sprinkling device upon, over or under the surface of the ground.

"Hotel" shall mean a building occupied as the more or less temporary abiding place of individuals who are lodged therein with or without meals and in which there are more than fifteen sleeping rooms, and with no provision for cooking in any individual room or apartment.

"Lodging-House" shall mean a building (other than a hotel) containing not more than fifteen sleeping rooms where lodging for three or more persons is provided for remuneration and with no provision for cooking in any individual room so contained.

"Metered Service" shall mean a service having attached thereto a meter or other measuring device for determining the quantity of water used by such service.

"Owner" shall, in addition to any other meaning, be deemed to extend to and include any person in occupation or possession of, or entitled to, or having any interest in the land, premises or property referred to under an Agreement of Sale.

"Person" shall, when necessary, mean and include natural persons of either sex, associations, corporations, bodies politic, co-partnerships, whether acting by themselves or by a servant, agent, or employee and the heirs, executors, administrators, successors, and assigns or other legal representatives of such person to whom the context can apply according to law.

"Rate" shall mean the price or sum of money to be paid by any consumer for any water supplied or made available from the works.

"Rent" shall mean the sum of money charged for the use of water meter or other measuring device.

"Service" shall mean and include the supply of water from the works to any person, company or corporation and all pipes, taps, valves, connections, meters and other things necessary to or actually used for the purposes of such supply.

Treasurer - Definition Repealed by BYLAW 12394

"Works or Water Works" shall mean the water works of the City. (BYLAW 12394)

2. There shall be two divisions for the conduct, operation and maintenance of the water supply of the City as follows: (BYLAW 12394)
 - (a) Collector's Division - The Collector's Division shall be under the direction and supervision of the Collector, whose duties shall be: (BYLAW 12394)
 - (i) To have the management and control of all officers, servants or employees engaged in the financial affairs of the water works and the water works office including the billing of water rates and from time to time to prescribe the duties of each officer, servant or employee pursuant to this BYLAW and with power to suspend or discharge any such officer, servant or employee.
 - (ii) To have the preparation, control and supervision of the financial books of the water works office.
 - (iii) To have the collection of all water rates, meter rent and other accounts or charges levied or imposed pursuant to the provisions of the BYLAW.
 - (b) Engineer's Division - The Engineer's Division under the control of the Engineer shall have charge of the various works and properties required for the supply and distribution of water within the City and the Engineer shall: (BYLAW 12394)
 - (i) Subject to the direction of the Council, have charge of the properties and works belonging to or connected with the distribution of water within the City. (BYLAW 12394)
 - (ii) Have charge and control of all engineering and mechanical work in connection with the water works and the installation, repairs and inspection of such works.
 - (iii) Have control of all officers, servants and employees engaged or connected with the works or properties of the water with power from time to time to prescribe the duties of such officers, servants or employees pursuant to this BYLAW and with power to suspend or discharge any officer, servant or employee.
3. (1) Application for the laying of water service pipe or pipes to any land shall be made in writing to the Engineer on such form as may from time to time be prescribed by Council, and shall be signed by the owner of such land. Service shall be of size and type as prescribed by the Engineer. The land owner shall, except where the water service pipe or pipes have been installed and paid for by a subdivider pursuant to BYLAW No. 5953, being Burnaby Subdivision Control BYLAW 1971, with each

application pay the connection fee set out in the Burnaby Consolidated Fees and Charges Bylaw. (BYLAW 14536)

- (2) Repealed. (BYLAW 14627)
- 3A. All properties (including residential, commercial, industrial and institutional) that do not receive or are not required to receive metered service under this BYLAW will be subject to the applicable annual flat rate charges, as set out in the Burnaby Consolidated Fees and Charges Bylaw, commencing on the earlier of issuance of an Occupancy Permit, or if applicable, full registration of a strata subdivision plan for the property. The applicable annual flat rate charge shall be prorated from the commencement date to the remainder of the calendar year. (BYLAW 14784)
- 3B. Any person wishing to use water from a fire hydrant shall
- (a) obtain a permit from the Engineer and pay for the said permit the fee set out in the Burnaby Consolidated Fees and Charges Bylaw; and
 - (b) pay the deposit set out in the Burnaby Consolidated Fees and Charges Bylaw for each hydrant used. (BYLAW 13273, 14536)
- 3C. Any person requesting the disconnection of water service at a property line or the City water main shall pay the applicable fee set out in the Burnaby Consolidated Fees and Charges Bylaw. (BYLAW 13822, 14536)
4. In the event that such service may be provided from either of two mains, the Engineer shall determine to which main the service shall be connected.
5. No work of any kind connected with the water service, either for the laying of new, or repairing of old services shall be permitted to be done upon or under the streets of the City by any person other than an employee of the City and no person shall be allowed to make any connection with the water works system whatever without permission in writing from the Engineer or other officer authorized to give such permission. (BYLAW 12394)
6. All underground pipes on any premises shall be placed not less than 762 mm below the surface of the ground and all other pipes exposed to frost shall be properly and sufficiently protected therefrom, and it shall be the duty of every consumer to provide that all taps, fittings and other things connected with the service within the premises are good and sufficient and installed and connected in accordance with the provisions of the Plumbing BYLAW and Building BYLAW and every premises shall be supplied with a properly placed stop and waste cock and separate stop and waste cock shall be placed at the foot of every out-door stand pipe. The Engineer or any other officer or employee of the City shall refuse to turn on the water to any premises and may discontinue any service to any premises should this section not be complied with to the satisfaction of the

Engineer. (BYLAW 12394)

- 6A. Every consumer shall provide for each service to his premises a pressure reducing valve and a pressure relief valve upon the request of the Engineer whenever the water pressure in the main serving his premises shall be or become so great as may cause damage. (BYLAW 3846)
7. If any consumer on a flat rate shall use an unusual or unnecessary quantity of water or allow water to run to waste, whether willfully or by permitting pipes, taps, toilets or other means of distributing or storing water to remain unrepaired, or shall vend, give or dispose of such water to a person other than a member of his household as stated in his application, or shall allow any other person to vend, give or dispose of such water in such manner or increase by any device or expedient the amount of water agreed to be supplied to him by the City according to the terms of his application, shall be guilty of a breach of this BYLAW, and in addition to the penalties outlined in Section (41) be liable to the installation of a water meter for future service. (BYLAW 12394)
8. Every meter shall be placed in position by the officers or servants or employees of the City who shall have every access to the premises of the consumer for such purposes and also for the inspection of meters and other things connected with such service at all reasonable hours. (BYLAW 12394)
9. The Engineer or any member of the water works staff authorized by him may make personal inspection of all pipes, taps, toilets or other means used for distributing water in any building or upon any premises in the City and if any such pipes, taps, toilets or other means used for distributing or storing water shall be found to be leaky or defective or if any wastage is found to exist notice shall be given in writing by the Engineer requiring the person owning or using such pipes taps toilets or other means used for distributing or storing water to remedy such defects or leaks or to stop such wastage and if such requirements are not fulfilled within seventy-two hours from the service of such notice the water supply may be turned off and the person owning or using such pipes taps toilets or other means for distributing or storing water shall be guilty of a breach of this BYLAW. (BYLAW 12394)
10. Where steam or hot water from boilers are fed by pressure direct from the City water mains the City shall not be liable for any injury or damage which may result from such pressure. (BYLAW 12394)
11. The Engineer may reduce the quantity of water supplied to or discontinue the service of any consumer who has violated any of the provisions of this BYLAW. (BYLAW 6076)
- 11.1 Schedule "B" to this BYLAW and all of the provisions thereof and appendices thereto are deemed to form a part of this BYLAW. (BYLAW 9884, 11841)
12. (1) No person except an employee of the City in the course of his employment shall without the written authority of the Engineer open any hydrant or standpipe or use water therefrom. Such authority shall reserve the right of the City to stop such use at any time for any reason without liability for damage resulting therefrom in any

- manner whatsoever. (BYLAW 12394, 14627)
- (2) Repealed. (BYLAW 13273)
- (3) Every person who uses water from any hydrant or stand pipe shall pay to the City the water use fees set out in the Burnaby Consolidated Fees and Charges Bylaw. (BYLAW 13273, 14536)
13. No person shall destroy or injure or in any manner interfere with any hydrant or other fixture or any property of the works. (BYLAW 3846)
14. No person shall obstruct at any time or in any manner the access to any hydrant valve stop cock or other fixture connected with the works and should any person obstruct such access to any such fixture by placing thereon or in the vicinity thereof any brick, stone, timber or other material, the Engineer or any other employee or servant of the City may by his order remove such obstruction and the expense of such removal shall be charged to and paid by the person so offending. (BYLAW 12394)
15. (1) Subject to Section 16, all water service shall be metered except service to
- (a) single-family residences whether detached or within a Two-family dwelling used exclusively for residential purposes. (BYLAW 14784)
 - (b) commercial premises comprising not more than three stores or offices without living quarters,
 - (c) commercial premises comprising not more than three stores or offices and living quarters for one family only.
- (2) All meters shall be supplied and installed by the City. Unless otherwise specified by the City, all costs of supplying and installing a meter shall be at the sole risk and expense of the owner of the land being or to be supplied with water and shall be paid to the City by the said owner upon demand. (BYLAW 14784)
- (3) All new Multi Dwelling buildings and commercial premises referred to in section 15(1)(b) and (c) above shall configure their water service or mechanical room for metered water service and install one or more water meters, as required by the Engineer, for the building prior to issuance of an Occupancy Permit for the building. (BYLAW 14627, 14642)
- (4) All new single family and two-family dwellings, with or without a secondary suite, shall install a water meter for the property prior to issuance of an Occupancy Permit for the dwelling(s). (BYLAW 14784)
16. The City shall have the right at any time to substitute a meter service in lieu of an

- ordinary service to any land; and when this is done meter rates will be payable from the time such meter is installed notwithstanding that the owner may have paid in advance for the current year which has not expired; but a rebate of part of such advance payment proportionate to the unexpired part of the current year shall be credited and allowed to the owner on his meter rate account for such meter service. (BYLAW 6076, 12394)
17. Every consumer having a metered service shall pay for the full amount of water as registered by the meter at the rate set out in the Burnaby Consolidated Fees and Charges Bylaw, and no reduction shall be allowed on account of any waste of water, unless it be shown to the satisfaction of the Engineer that such waste arose from accidental damage to the pipes or fittings on the land of the consumer and that such damage was beyond the control of that consumer and unless it further be shown to the Engineer that the consumer used all reasonable diligence to stop such waste. If the Engineer decides that a reduction should be made, the amount to be paid by that consumer shall be determined by the Collector based upon average previous consumption adjusted to take into account seasonal variations, any changes in occupancy, and such other factors which, in the opinion of the Collector, may have affected the consumption of water. (BYLAW 6076, 12394, 14536)
 18. If any meter stops or fails to indicate correctly the quantity of water passing through it the City shall be entitled to charge for such water according to either the average consumption for the six months preceding the date upon which the meter was last found to be in order according to the water consumption during the same time period as determined by the Collector. (BYLAW 12394)
 19. All damages to City Meters, due to hot water shall be chargeable against the person or premises supplied. (BYLAW 12394)
 20. The City shall maintain and repair all meters when rendered unserviceable through reasonable wear and tear and shall renew and replace same where necessary; PROVIDED HOWEVER, that where any maintenance, repair, renewal or replacement of any meter is rendered necessary by the act, neglect, or carelessness of the consumer any expense incurred by the City shall be charged to and collected from said consumer. (BYLAW 6076, 12394)
 21. When the consumer whose water service is metered shall make a complaint that any bill is excessive, the City will, on the written request of the consumer, have such meter reread and the service inspected for leaks. Should such consumer desire that any meter be tested, the City will test the meter on the written request of the consumer and upon deposit with the Collector the meter test fees set out in the Burnaby Consolidated Fees and Charges Bylaw. The consumer may be present at such a test. (BYLAW 13273, 14536)
 22. The Council may from time to time fix the rates to be paid by consumers for the water supplied and distinguish between classes or types of consumers, the amount to be paid for fire services and the amount of the stand-by charge to paid when water is made available for any purpose, which charge may vary according to the size of the service made available, and to fix the hours during which garden irrigation may be allowed. No

prepayment for any service shall prevent the amount of any increase being charged to and collected from any consumer. (BYLAW 6076)

23. The following apply during construction of a new building on a property: (BYLAW 14784)
- (a) Prior to construction, the City will review the proposed construction to determine the feasibility of installing a water meter. If installation is deemed feasible, upon direction of the Engineer, the City will provide and install a construction water meter on the property and the property shall be subject to Metered Service during construction, commencing from the time of connection of the water meter to the City's Service. Should Metered Service not be feasible during construction, applicable flat rates as set out in the Burnaby Consolidated Fees and Charges Bylaw will apply. (BYLAW 14536)
 - (b) The owner shall, at the owner's expense, prepare the water meter installation site, including the installation of double-check valve assembly.
 - (c) Prior to issuance of a Building Permit for the property, the owner shall pay to the City a construction meter deposit in the amount set out the Burnaby Consolidated Fees and Charges Bylaw (BYLAW 13822, 14536)
 - (d) The City will read the construction water meter monthly and issue an invoice to the owner on a monthly basis or quarterly basis, at the City's option, based on the level of consumption.
 - (e) At the completion of construction, the City will remove the construction water meter and deduct the City's actual costs for the following from the construction meter deposit:
 - (i) installing the water meter;
 - (ii) repairing or replacing any damaged or missing water meter;
 - (iii) relocating a water meter at the request of an owner; and
 - (iv) removing the water meter from the property, and return any excess amount to the owner following approval by the Engineer. If the City's actual costs exceed the construction meter deposit, the owner will pay to the City the additional amount upon invoice by the City. (BYLAW 13692, 13822)
 - (f) The annual construction flat rate charge as set out in the Burnaby Consolidated Fees and Charges Bylaw will be applied to all Multi Dwelling buildings and all commercial, industrial, and institutional properties during construction, unless a construction water meter is installed pursuant to Section 23(a). The annual construction flat rate charge will be applied commencing upon issuance of a Building

Permit, prorated to the remainder of the calendar year. (BYLAW 14627)

- (g) During the construction of the types of buildings set out in section 15(1), the charge to be applied will be based on the annual flat rate charge as specified in the Consolidated Fees and Charges Bylaw, prorated from the date of building permit issuance to the earlier of: (a) end of the calendar year; (b) issuance of an Occupancy Permit; and (c) if applicable, full registration of a strata subdivision plan. (BYLAW 14784)
24. The City shall furnish to any consumer or ratepayer on request, one copy of a printed statement showing the rates and rents for the time being in force for each type of service. (BYLAW 12394)
25. A consumer shall give the Collector at least seven (7) days' notice of a request for discontinuance of water service. Notice must be in writing and sent via letter or email to the address set out on the Utility Notice. (BYLAW 14627)
26. Upon issuance of a demolition permit or where discontinuance of a water service has been requested in accordance with Section 25, the following shall apply:
- (1) In the case of an annual flat rate service, the charge will not be adjusted for a period of 28 days following disconnection of the water service at the property line, as confirmed by the City's Engineering Department. Where a Building Permit has not been issued for the property during the 28-day period, the annual flat rate charge will be adjusted based on the date of the disconnection and any change in dwelling type and/or change to a metered water service. Where an adjustment results in a credit to the consumer, such credit will be added to the consumer's utility account.
- (2) In the case of a metered water service, the water meter will be removed and the metered water charges will cease as of the date of removal, as confirmed by the City's Engineering Department. Metered water charges will be calculated from the last billing date to the date of water meter removal. Where an adjustment results in a credit to the consumer, such credit will be added to the consumer's utility account.
- (BYLAW 14627)
27. When any rates, fees or other charges due and payable under the Burnaby Consolidated Fees and Charges Bylaw shall be unpaid after one month from the date upon which such rates, fees or charges shall have become due and payable, the Collector shall cause the service, in respect of which such rates, fees or charges are due and payable, to be shut off without notice. Unless otherwise specified in the Burnaby Consolidated Fees and Charges Bylaw, all rates, charges, fees and other payments payable to the City shall be paid by the due date specified in the invoice therefore." (BYLAW 13273, 14536)

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28. When any rates or rents remain unpaid for 30 days after the day upon which the same may have become due and payable, the City may, without in any way limiting its rights or remedies under the Community Charter or other statute, sue for and recover the same in a Court of competent jurisdiction. (BYLAW 13273)
 29. No person shall turn on any service which shall have been turned off by the City and should any service be turned on by any person other than an employee of the City, the service shall be deemed to have been continued from the date when the same was turned off and the owner shall be liable accordingly. Every owner shall pay in advance before reconnection is made all arrears of charges owing by such owner under this BYLAW as well as the annual flat rate service fee set out in the Burnaby Consolidated Fees and Charges Bylaw, provided that the Collector shall allow a rebate of such fee proportionate to that portion of the calendar year expired at the date of such reconnection. The Collector shall cause such flat service fee or part thereof paid to be entered in the current year's tax roll. (BYLAW 3661, 12394, 14536)
 30. No contractor builder or other person shall use for building purposes of any kind or description any water from any pipe or main of the water works or from any other consumer without a written permission from the Engineer nor until the amount fixed by the rates in force at the time has been paid and all provisions made for properly protecting the supply pipe have been complied with.
 31. The City shall not be liable for the failure of the water supply in consequence of any accident or damage to the works or to excessive pressure or any temporary stoppage thereof on account of alterations or repairs whether such failure arises from the negligence of any person in the employ of the City or other whomsoever or through natural deterioration or obsolescence of City's system or otherwise howsoever; but in the event of such failure or stoppage continuing for more than five consecutive days an equitable reduction shall be made on all rates for services affected thereby. (BYLAW 12394)
 32. If at any time the Council shall deem it to be in the public interest it may direct that any or all services may be reduced or discontinued until it shall be considered advisable to restore the same.
 33.
 - (1) No person shall connect cause to be connected or allow to remain connected to the water works system any pipe fixture fitting container appliance or apparatus in a manner which under any circumstances may allow water from any other source or any other substance to enter the water works system. (BYLAW 9846)
 - (2) If a condition is found to exist which in the opinion of the Plumbing Inspector appointed pursuant to Burnaby Plumbing BYLAW 2000 contravenes subsection (1), section 13 of Burnaby Plumbing BYLAW 2000 or is or may be contaminating the water works system the Engineer may do one or more of the following: (BYLAW 12416)
 - (a) shut off the service;
 - (b) direct the consumer to correct the fault within a time period specified by

- the Plumbing Inspector;
- (c) direct the consumer to install a backflow preventer in accordance with Burnaby Plumbing BYLAW 2000 on any private service pipe at the customer's expense and within a time period specified by the Plumbing Inspector. (BYLAW 12416)
- (3) Repealed (BYLAW 12416)
 - (4) The owner of any property on which a backflow preventer is installed shall be responsible for the device and shall install, maintain and have tested the device in accordance with the requirements of Burnaby Plumbing BYLAW 2000. (BYLAW 12416)
 - (5) The Plumbing Inspector or any person authorized by the Plumbing Inspector may enter upon any property or premises at all reasonable times in order to:
 - (a) ascertain whether there exists any condition mentioned in subsection (2);
 - (b) ascertain whether any direction made under subsection (2) has been complied with; or
 - (c) inspect any backflow preventer. (BYLAW 10551, 12416)
 - (6) The owner of any property on which a backflow preventer has been installed shall pay to the City the annual charge set out in the Burnaby Consolidated Fees and Charges Bylaw for the review of backflow preventer test reports in addition to any other rates or charges payable pursuant to the Burnaby Consolidated Fees and Charges Bylaw. (BYLAW 12416, 14536)
34. (1) (a) Every connection intended to be used for fire purposes only shall have installed therein a detector check valve. (BYLAW 4111)
- (b) Every connection intended to be used for fire purposes and any other purpose shall have installed therein a fire meter.
- (2) The Engineer shall approve of the size, make, pattern and location of every detector check valve and fire meter before the same is installed in any connection.
- (3) (a) The consumer shall at his expense provide and install any detector check valve exceeding eight inches in size and any fire meter exceeding six inches in size.
- (b) The consumer may at their expense provide and install a detector check valve or fire meter of any other size, or may request the Engineer to provide and install the same and pay the cost of installation and rent set out in the Burnaby Consolidated Fees and Charges Bylaw. (BYLAW 14536)

- (4) Whenever water has been used for non-fire purposes through a detector check valve or through a sealed closed gate valve, or whenever the consumer shall fail to report forthwith to the Engineer that the seal on a closed gate valve has been broken, the Engineer shall at the expense of the consumer remove the detector check valve or closed gate valve and the consumer shall thereupon install a fire meter or have the Engineer install the same subject to the provisions of clause (b) of subsection (3) of this section.
- (5) Whenever the consumer shall satisfy the Engineer that water charged for has been used for fire purposes, the Collector shall adjust the consumer's account as provided in Section 17. (BYLAW 12394)
35. REPEALED (BYLAW 4111)
36. It shall be lawful for the City to supply water to the inhabitants of the City and localities adjacent to the City and the provisions of the BYLAW shall extend to, and be binding upon, any person so supplied. (BYLAW 12394)
37. Nothing in this BYLAW shall obligate the City to supply water to any person when the cost of laying the supply or service mains to the premises of such person would, in the opinion of the Engineer, be unreasonable unless such person shall be prepared to pay to the City the cost of laying the supply or service mains to his premises provided, however, that such person may appeal from the decision of the Engineer to the Council which may confirm, amend or reverse the decision of the Engineer. (BYLAW 12394)
38. Every person who contravenes or violates any of the provisions of this BYLAW or who suffers or permits any act or thing to be done in contravention or in violation of any of the provisions of this BYLAW, or who neglects to do or refrains from doing anything required to be done by any of the provisions of this BYLAW, commits an offence and is liable upon summary conviction to a fine not exceeding \$10,000 and in default of payment to imprisonment not exceeding six (6) months, and each day that the offence is continued shall constitute a separate offence. (BYLAW 13516)
39. All accounts for water, meter rates or rents shall be due and payable at the office of the Collector at the Municipal Hall in the City of Burnaby or to such person as may be authorized by the Council from time to time to receive the same. (BYLAW 12394)
40. (1) The Collector shall render quarterly accounts for water supplied through a meter unless the combined water supplied through one or multiple meters on an account exceeds 2500 cubic meters monthly. (BYLAW 14784 effective April 1, 2026)
- (2) All metered water service accounts shall be due and payable by the due date set out on the Utility Notice. The discounted rate as set out in the Burnaby Consolidated Fees and Charges bylaw will apply to accounts paid in full by the due date. (BYLAW 14627)

- (3) Notwithstanding section 40(1)(a), the Collector may change a monthly metered water service account to a quarterly account if the consumption level falls below a level that warrants a monthly account, as determined by the Collector. (BYLAW 14627)

41. (BYLAW 14052)

- (1) Every owner of any parcel of land or premises of which water is supplied by the City under the provision of this BYLAW, and not on metered service, shall pay the flat rate service fee set out in the Burnaby Consolidated Fees and Charges Bylaw. The Collector shall render accounts for such flat rate service for the period commencing on the 1st day of January and ending on the 31st day of December in each and every year, and the Collector may tabulate and render such accounts on the statement of the Collector of Taxes showing the taxes due on such parcel of land or premises and upon the improvements thereon as required by the Community Charter. Such flat rate service fee shall be due and payable on the 1st day of January in each year, and shall be entered by the Collector on the tax roll of the City for such year against the parcel of land or premises in respect of which water is, on the said date, supplied or ready to be supplied by the City, as aforesaid, for that year, unless such parcel of land or premises is by law exempt from the imposition of such rates against the same. (BYLAW 3661, 12394, 13822, 14052, 14536)
- (2) Every owner of a single family dwelling and two family dwelling with a suite shall pay the fee for a rented suite set out in the Burnaby Consolidated Fees and Charges Bylaw if the suite was, is or will be rented at any time during the calendar year for which the fee is payable. (BYLAW 14536)
 - (a) whether the dwelling contains a suite or not;
 - (b) if the dwelling contains a suite, whether the suite is or will be rented at any time; and
 - (c) if the dwelling is or will be rented, whether one or more of the owners is or will be residing at the dwelling.

Where a declaration is not submitted by the November 30th due date, the information contained in the City's latest record for the property is deemed to be the current information for the year in which the fee is payable pursuant to subsection (2) above.

- (3) An owner shall submit a further declaration within 30 days if the status of a suite changes from not rented to rented or will be rented at any time following the submission of a declaration pursuant to subsection (3) above.
- (4) Repealed. (BYLAW 14093)

- (5) For the purpose of this section 41:
- (a) “rented” shall mean the receipt of rental income in exchange for use or occupancy of this suite for any period of time, including renting to family members or relatives; and
 - (b) “suite” shall mean one or more habitable rooms constituting one self-contained unit with a separate entrance and containing a kitchen or set of cooking facilities, all of which are accessory to a single family dwelling or two family dwelling, whether or not such “suite” complies with other City bylaws.
- (6) No owner shall submit to the City a declaration pursuant to subsection (3) or (4) above that contains false or inaccurate information.
- (7) The fee imposed pursuant to subsection (2) above shall not be:
- (a) prorated if a suite is only rented for part of a calendar year; or
 - (b) refunded if a declaration is submitted pursuant to subsection (3) or (4) confirming the suite is or will be rented but the owner subsequently does not rent the suite.
- 41A. In the case of rates entered on the tax roll of the City, in accordance with Section 41, the same shall be subject to the like penalties imposed by BYLAWs of the City, passed from time to time, having reference to the then current year's general taxes, and the provisions of the said BYLAWs, respectively, shall be deemed to apply to the rates mentioned in this Section in the same manner as if such rates were general taxes within the meaning of such BYLAWs, respectively. (BYLAW 12394)
- 41B. (BYLAW 11184, BYLAW 14004, Repealed by BYLAW 14536)
42. REPEALED (BYLAW 12394)
43. The following BYLAWs are hereby repealed:
- BYLAW No. 521
"Burnaby Waterworks Regulation BYLAW No. 2, 1926".
- BYLAW No. 841
"Burnaby Waterworks Regulation BYLAW No. 2, 1926, Amendment BYLAW, 1929".
- BYLAW No. 897
"Burnaby Waterworks Regulation BYLAW No. 2, 1926, Amendment BYLAW No. 2, 1929".
- BYLAW No. 1002
"Burnaby Waterworks Regulation BYLAW No. 2, 1926, Amendment BYLAW No. 3,

1929".

BYLAW No. 1186

"Burnaby Waterworks Regulation BYLAW No. 2, 1926, Amendment BYLAW 1930".

BYLAW No. 1261

"Burnaby Waterworks Regulation BYLAW No. 2, 1926, Amendment BYLAW 1931".

BYLAW No. 1370

"Burnaby Waterworks Regulation BYLAW No. 2, 1926, Amendment BYLAW 1932".

BYLAW No. 1948

"Burnaby Waterworks Regulation BYLAW No. 2, 1926, Amendment BYLAW 1947".

BYLAW No. 3095

"Burnaby Waterworks Regulation BYLAW No. 2, 1926, Amendment BYLAW 1950".

BYLAW No. 3163

"Burnaby Waterworks Regulation BYLAW No. 2, 1926, Amendment BYLAW 1951".

44. This BYLAW shall come into force and effect upon receiving the approval of the Lieutenant-Governor in Council.
45. This BYLAW may be cited as "**BURNABY WATERWORKS REGULATION BYLAW 1953**".

DONE AND PASSED in Open Council this Twenty-third (23rd) day of March A.D., 1953.
RECONSIDERED and FINALLY PASSED on the Twenty-second (22nd) day of day of June,
A.D., 1953.

SCHEDULE “A” (BYLAW 14414)

Repealed by BYLAW 14536

SCHEDULE "B"

(Replaced by BYLAWs 9884, 11841, 12100, 13851, 14445)

WATER RESTRICTIONS

PART 1: DEFINITIONS AND INTERPRETATION

1.1 In this Schedule:

“Aesthetic cleaning” means the use of water for cleaning when it is not for a health or safety reason.

“Aesthetic water feature” means a fountain, pond, or other water feature that primarily serves an aesthetic purpose. It does not include ponds that contain fish.

“Automatic shut-off device” means a device attached to a water hose that shuts off the supply of water automatically unless hand pressure is applied to operate the device.

“Automatic vehicle wash system” includes:

- (b) Conveyor vehicle wash – a commercial vehicle washing facility where the customer’s vehicle moves through an enclosed conveyance mechanism during the wash; and
- (c) In-bay vehicle wash – a commercial vehicle washing facility where the customer parks the vehicle inside a bay, and the vehicle remains stationary while a spray mechanism moves over the vehicle to clean it.

“Automatic watering” means applying water using an automated water delivery system that requires only minimal human intervention or supervision and typically employs mechanical, electronic, or other components and devices, including but not limited to timers, sensors, computers, or mechanical appliances. (BYLAW 14445)

“Basic wash and rinse cycle” means a process sequence in an automatic vehicle wash system that consists of a single wash stage followed by a single rinse stage and no additional processes or optional stages; typically this is the minimum level of service that a customer can select, where total water usage is less than 200 litres per vehicle.

“City” means the City of Burnaby.

“Commercial cleaning operation” means a company, partnership, or person that offers commercial cleaning services, including pressure washing, window cleaning, and other similar building cleaning services, to the public for a fee.

“Commercial vehicle washing” means commercial vehicle washing services offered to the public for a fee, but excludes car dealerships, fleet vehicle washing facilities, and charity car washes.

“Drip irrigation” means an irrigation system that delivers water directly to the root zone of the plant at a low flow rate through individual emission points (emitters) using droplets of water and excludes sprinkler irrigation systems, micro-spray systems, misting systems, and soaker hoses.

“Edible plant” means a plant grown for the purpose of human consumption.

“European Chafer Beetle” means an invasive insect pest whose larvae feed on the roots of grasses, causing serious damage to lawns.

“Even-numbered civic address” means the numerical portion of the street address of a property that ends with an even number, and in the case of multi-unit commercial or residential complex such as townhouses, condominiums or other strata-titled properties, means the numerical portion of the street address that is assigned to the entire complex, and not the individual unit number.

“Flushing water main” discharging water from a water main for routine maintenance such as water quality management and measurement of firefighting flow capacity.

“General Manager Engineering” means the General Manager Engineering for the City and his or her designate; (BYLAW 14445)

“Golf course” means the greens, tee areas, and fairways that are designed and maintained as playing surfaces for golf, but does not include rough areas or lawns that are not maintained as playing surfaces.

“Governments/Schools/Parks” includes property zoned for local government, provincial, or federal uses including road rights of way, and school, college, and university uses.

“GVWD Commissioner” the person that the Administration Board of the Greater Vancouver Water District appoints as its Commissioner.

“Hand wash and self-service facility” means a commercial vehicle washing facility where the facility’s staff wash the customer’s vehicle, or the customer wash their own vehicles with spray wands and brushes.

“Health and safety reason” means a precaution necessary to protect health and safety, including the removal of contaminants, bodily fluids, slip and fall hazards, controlling pests, and suppressing and controlling dust.

“Impermeable surface” means a material added to the surface of the ground, or on the exterior of a building or structure that is impermeable to water, including but not limited to glass, wood, concrete, asphalt, paving stones, and other similar materials.

“Lawn” means a cultivated area surrounding or adjacent to a building that is covered by grass, turf, or a ground cover plant such as clover, including areas such as boulevards, parks, school yards and cemeteries, but excluding golf courses, soil-based playing fields, and sand-based playing fields.

“Manual watering” means applying water using a device or tool that is manually held or operated by a human being, without automatic watering.” (BYLAW 14445)

“New lawn” means a lawn that is newly established either by seeding or the laying of new sod or turf.

“Non-residential” includes properties zoned for a permitted use other than a residential use, including commercial, industrial, and institutional uses, and including a property zoned for mixed residential and non-residential uses, but excluding governments/schools/parks.

“Non-residential pool and hot tub” means a pool or hot tub permitted to be operated in accordance with health authorities having jurisdiction over pool and hot tub regulation, including pools and hot tubs operated by government agencies, hotels, multi-family strata corporations, and private clubs.

“Odd-numbered civic address” means the numerical portion of the street address of a property that ends with an odd number, and in the case of multi-unit commercial or residential complex such as townhouses, condominiums or other strata-titled properties, means the numerical portion of the street address that is assigned to the entire complex, and not the individual unit number.

“Over-seeded” means the application of grass seed on existing turf, typically in early fall or spring and may also include associated processes such as aeration, weeding, dethatching and fertilization, for the purpose of mitigating against grass thinning.

“Public announcement” means one or more advertisements or public service announcements in any one of:

- (a) a television or radio broadcast from a station that broadcasts to the City;
- (b) a newspaper or other publication intended for general circulation, including one that is distributed without charge to the reader, that contains news and advertising, and is distributed within the City at least once per week;
- (c) City website or social media site.

“Residential” means a property zoned for single-family or multi-family residential use.

“Residential pool and hot tub” means a residential pool or hot tub installed for the use of the occupants and guests of one single family dwelling or duplex and does not require a permit in accordance with health authorities having jurisdiction over pool and hot tub regulation.

“Restriction Stage” means the period when Stage 1 Restrictions, Stage 2 Restrictions, Stage 3 Restrictions or Stage 4 Restrictions, as applicable, are in force;

“Sand-based playing field” means a playing field that is constructed with a highly permeable sand-based root zone typically 30 to 40 centimetres deep over a drainage system with drain pipes bedded in gravel, and is designed and maintained to be playable year-round.

“Soaker hose” means a garden hose or pipe with small holes that allow water to seep into the ground, to the roots of plants, discharging water through the entire length of its porous surface.

“Soil-based playing field” means a playing field that is covered with grass, sod or turf that is designed and maintained to be played upon, or that is used for sporting or other community events and activities, but does not include lawns, golf courses, or sand-based playing fields.

“Stage 1 Restrictions” means the restrictions on use of Water set out in Part 6 of this Schedule.

“Stage 1 Restrictions Period” means May 1 until October 15 of each year, or such other period established by the GVWD Commissioner;

“Stage 2 Restrictions” means the restrictions on use of Water set out in Part 7 of this Schedule.

“Stage 3 Restrictions” means the restrictions on use of Water set out in Part 8 of this Schedule.

“Stage 4 Restrictions” means the restrictions on use of Water set out in Part 9 of this Schedule.

“Vehicle” a device in, on or by which a person or item is or may be transported or drawn on a highway or other roadway.

“Water” used as a noun means water supplied directly or indirectly by Greater Vancouver Water District or the City, but does not include rainwater, gray water, any form of recycled water, or water supplied from a source other than Greater Vancouver Water District or the City;

“Water” used as a verb, and **“Watering”**, mean the application or distribution of Water (used as a noun) with any device or tool, including a sprinkler, hose, mister or drip irrigation.

“Water management plan” means a plan approved by the General Manager Engineering pursuant to Part 4 of this Schedule. (BYLAW 14445)

“Water play park” means a recreational facility that is primarily outdoors, including spray pools and wading pools, spray parks, splash pads, and water slides.

“Watering Permit” means a permit issued or extended by the General Manager Engineering pursuant to Part 3 of this Schedule (BYLAW 14445)

- 1.2 The City Clerk and the General Manager Engineering or either of them may delegate some or all of their powers and duties provided for in this Schedule. (BYLAW 14445)

PART 2: WATER RESTRICTION STAGE ACTIVATION AND DEACTIVATION

- 2.1 Stage 1 Restrictions are in force during the Stage 1 Restrictions Period, unless the GVWD Commissioner activates another Restriction Stage.
- 2.2 The GVWD Commissioner may, at any time, activate and deactivate Stage 2 Restrictions, Stage 3 Restrictions or Stage 4 Restrictions and such Restriction Stage shall be effective on the date declared by the GVWD Commissioner or immediately if no date is declared by the GVWD Commissioner.
- 2.3 Upon notification by the GVWD Commissioner of a Restriction Stage activation, the City shall as soon as practicable make a Public Announcement of the activation of the Water Restriction Stage.
- 2.4 A Restriction Stage that had been activated ceases to be in force upon the activation of another Restriction Stage.

- 2.5 (a) If at any time the General Manager Engineering deems it to be in the public interest, he or she may direct that any and all less essential services be further reduced or curtailed until such time as he or she deems it advisable to restore any or all of the services. (BYLAW 14445)
- (b) The General Manager Engineering may impose restrictions under paragraph 2.5(a) in any part of the City or all of the City as he or she deems advisable. (BYLAW 14445)
- (c) Any such restrictions will come into force in the City on the date established by the General Manager Engineering or immediately after the City makes a Public Announcement of the restrictions if no date is established by the General Manager Engineering. (BYLAW 14445)
- (d) No person will act contrary to the restrictions imposed by the General Manager Engineering pursuant to paragraph 2.5(a). (BYLAW 14445)

PART 3: WATERING PERMITS

- 3.1 Subject to section 3.5 of this Schedule, the General Manager Engineering may issue a Watering Permit, on terms and conditions that may be imposed by the General Manager Engineering, to: (BYLAW 14445)
- (a) a person who has installed a new Lawn, either by placing sod or turf or by seeding on a substantial part of the outdoor portion of a premises;
- (b) a person who is treating a Lawn for the European Chafer Beetle or other pest management purposes; or
- (c) an operator or owner that has newly Over-Seeded a Soil-Based Playing Field or Sand-Based Playing Field,
- upon application by the person, operator or owner and, except for a person referred to in section 3.1(b), payment of a fee in the amount set out in the Burnaby Consolidated Fees and Charges Bylaw. (BYLAW 14627)
- 3.2 A person, operator or owner issued a Watering Permit shall:
- (a) comply with all terms and conditions of the Watering Permit; and
- (b) post the Watering Permit in a location within the property that is easily visible from the street adjacent to the front entrance of the property.
- 3.3 A Watering Permit shall expire and be of no force or effect:
- (a) 21 days after the date of issuance, unless the Watering Permit has been extended pursuant to section 3.4; or
- (b) upon the activation of Stage 4 Restrictions by the GVWD Commissioner.

- 3.4 Before the expiration of a Watering Permit, the holder of the Watering Permit may apply for one extension on the same terms and conditions as may be imposed under section 3.1. Such extension shall expire:
- (a) on or before 42 days, as determined by the General Manager Engineering, from the date of the issuance of the Watering Permit under section 3.1; (BYLAW 14445)
 - (b) upon the activation of Stage 4 Restrictions by the GVWD Commissioner.
- 3.5 The General Manager Engineering shall not issue or extend a Watering Permit when Stage 2 Restrictions, Stage 3 Restrictions or Stage 4 Restrictions are in force. (BYLAW 14445)

PART 4: WATER MANAGEMENT PLANS

- 4.1 The General Manager Engineering may approve a Water Management Plan, on obligations, terms, conditions and restrictions that may be imposed by the General Manager Engineering, to an operator (including the City) of: (BYLAW 14445)
- (a) a Golf Course;
 - (b) a Soil-Based Playing Field; or
 - (c) a Sand-Based Playing Field,
- upon application by the operator or owner.
- 4.2 An operator or owner of a Golf Course, Soil-Based Playing Field or Sand-Based Playing Field may apply to the General Manager Engineering for approval of a Water Management Plan setting out: (BYLAW 14445)
- (a) the volume of Water consumed by the Golf Course, Soil-Based Playing Field or Sand-Based Playing Field during the Stage 1 Restrictions Period in the past five (5) years or such shorter period for which such information is available;
 - (b) the volume of Water to be consumed by the Golf Course, Soil-Based Playing Field or Sand-Based Playing Field for the Stage 1 Restrictions Period(s) under the proposed Water Management Plan;
 - (c) the measures to be followed to conserve Water and to reduce the use of Water;
 - (d) the schedule for Watering specified areas within the Golf Course, Soil-Based Playing Field or Sand-Based Playing Field for each of Stage 1 Restrictions, Stage 2 Restrictions and Stage 3 Restrictions;
 - (e) the obligation on the operator and owner to report its actual water use in respect to the Golf Course, Soil-Based Playing Field or Sand-Based Playing Field to the General Manager Engineering: (BYLAW 14445)
 - (i) not less than once per month when Stage 1 Restrictions and Stage 2 Restrictions are in force; and
 - (ii) not less than once every two weeks when Stage 3 Restrictions are in force;

- (f) such other information, obligations, terms, conditions or restrictions as the General Manager Engineering may require. (BYLAW 14445)

The General Manager Engineering may accept estimates of Water volumes and may waive or vary any of the foregoing requirements. (BYLAW 14445)

- 4.3 An operator or owner of a Golf Course, Soil-Based Playing Field or Sand-Based Playing Field may apply to the General Manager Engineering for an amendment to an approved Water Management Plan by submitting to the General Manager Engineering an amended Water Management Plan. (BYLAW 14445)
- 4.4 The General Manager Engineering may approve amendments to a Water Management Plan, on obligations, terms, conditions and restrictions that may be imposed by the General Manager Engineering. (BYLAW 14445)
- 4.5 Upon approval of a Water Management Plan or amended Water Management by the General Manager Engineering, the operator and owner shall not Water its Golf Course, Soil-Based Playing Field or Sand-Based Playing Field except in compliance with the obligations, terms, conditions and restrictions set out in the Water Management Plan or amended Water Management Plan. (BYLAW 14445)
- 4.6 The General Manager Engineering may rescind or suspend approval for all or part of a Water Management Plan by notifying the operator or owner in writing at least seven days prior to the rescission or suspension date. (BYLAW 14445)

PART 5: GENERAL RESTRICTIONS AND EXEMPTIONS

- 5.1 Every person shall comply with the following restrictions during all Restriction Stages:
 - (a) all hoses shall have an automatic shut-off device;
 - (b) Water shall not unnecessarily run off on impermeable surfaces such as driveways, curbs, pathways, or gutters when watering lawns and plants;
 - (c) artificial playing turf and outdoor tracks shall not be Watered except for a health or safety reason;
 - (d) hoses and taps shall not run unnecessarily;
 - (e) irrigation systems must not be faulty, leaking, or misdirected.
- 5.2 The City may use Water during any Restriction Stage and are exempt from restrictions in all Restriction Stages for activities that are necessary for the purpose of protecting public health and safety, including without limitation:
 - (a) flushing water mains where a significant health or safety concern is identified;
 - (b) washing down public spaces where significant health concerns are raised, or on the recommendation of the local health authority;
 - (c) wetting forest and park perimeters or boulevards as part of a fire prevention

strategy during extreme hot and dry weather, or on the recommendation of the Fire Chief for the City; and

- (d) protecting publicly funded infrastructure such as community playing fields or swimming facilities, on the recommendation of the Chief Administrative Officer for the City. (BYLAW 14445)
- (e) deploying misting stations in periods of extreme heat to protect human health and safety. (BYLAW 14445)

PART 6: STAGE 1 RESTRICTIONS (BYLAW 14445)

6.1 When Stage 1 Restrictions are in force, every person shall comply with the following restrictions:

Use	Water Use	Restriction
RESIDENTIAL	Watering Lawns	Even-numbered civic addresses: restricted to Saturdays - automatic watering from 5 am to 7 am - manual watering from 6 am to 9 am Odd-numbered civic addresses: restricted to Sundays - automatic watering from 5 am to 7 am - manual watering 6 am to 9 am
	Watering New Lawns or Lawns being treated for the European Chafer Beetle or other pest	Watering outside restricted times for the civic address only permitted if in compliance with a valid Watering Permit
	Watering trees, shrubs, and flowers excluding edible plants	Restricted to 5 am to 9 am on any day if using a sprinkler Permitted on any day at any time if using a handheld hose, soaker hose, water container, or drip irrigation
NON-RESIDENTIAL	Watering Lawns (mixed- use properties, e.g. residential and commercial, shall comply with Non-Residential watering restrictions)	Even-numbered civic addresses: restricted to Mondays – automatic watering from 4 am to 6 am – manual watering 6 am to 9 am Odd-numbered civic addresses: restricted to Tuesdays – automatic watering from 4 am to 6 am – manual watering from 6 am to 9 am
	Watering New Lawns or Lawns being treated for European Chafer Beetle or other pest	Watering outside restricted times for the civic address only allowed if in compliance with a valid Watering Permit

	Watering trees, shrubs, and flowers excluding edible plants	Restricted to 4 am to 9 am on any day if using a sprinkler Permitted on any day at any time if using a handheld hose, soaker hose, water container, or drip irrigation
Use	Water Use	Restriction
GOVERNMENTS/ SCHOOLS / PARKS	Watering lawns and grass boulevards	Even-numbered civic addresses: restricted to Mondays – automatic watering from 4 am to 6 am – manual watering 6 am to 9 am Odd-numbered civic addresses: restricted to Tuesdays – automatic watering from 4 am to 6 am – manual watering from 6 am to 9 am
	Watering New Lawns or Lawns being treated for the European Chafer Beetle or other pest	Watering outside restricted times for the civic address only allowed if in compliance with a valid Watering Permit
	Watering trees, shrubs, and flowers excluding edible plants	Restricted to 4 am to 9 am on any day if using a sprinkler Permitted on any day at any time if using a handheld hose, soaker hose, water container, or drip irrigation
	Watering Soil-Based Playing Fields	Restricted to 7 pm to 9 am on any day, except if: - watering newly Over-seeded fields if in compliance with a valid Watering Permit - operating under a valid Water Management Plan
	Watering Sand-Based Playing Fields	Restricted to 7 pm to 9 am on any day, except if: - watering newly Over-seeded fields if in compliance with a valid Watering Permit - operating under a valid Water Management Plan
	Flushing water mains	Prohibited, unless exempted by s. 5.2 of this Schedule

PART 7: STAGE 2 RESTRICTIONS (BYLAW 14445)

7.1 When Stage 2 Restrictions are in force, every person shall comply with the following restrictions:

Use	Water Use	Restriction
RESIDENTIAL	Watering Lawns	Prohibited
	Watering new lawns or lawns being treated for the European Chafer Beetle or other pest	Only permitted if in compliance with a valid Watering Permit issued or extended prior to activation of Stage 2 Restrictions No new permits issued or extended

	Watering trees, shrubs, and flowers excluding edible plants	Restricted to 5 am to 9 am on any day if using a sprinkler Permitted on any day at any time if using a handheld hose, soaker hose, water container, or drip irrigation
Use	Water Use	Restriction
	Washing impermeable surfaces	Prohibited except if: (a) for a health or safety reason (b) preparing a surface for painting or similar treatment (c) aesthetic cleaning by a commercial cleaning operation
	Topping up or filling aesthetic water features	Prohibited
NON-RESIDENTIAL	Watering Lawns (mixed- use properties, e.g. residential and commercial, shall comply with Non-Residential watering restrictions)	Prohibited
	Watering New Lawns or Lawns being treated for the European Chafer Beetle or other pest	Only permitted if in compliance with a valid Watering Permit issued or extended prior to activation of State 2 Restrictions No new permits issued or extended
	Watering trees, shrubs, and flowers excluding edible plants	Restricted to 4 am to 9 am on any day if using a sprinkler Permitted on any day at any time if using a handheld hose, soaker hose, water container, or drip irrigation
	Watering Golf Courses	Fairways Watering anytime on any one day in a 7-day period, except if operating under a valid Water Management Plan
	Washing impermeable surfaces	Prohibited except if: (a) For a health or safety reason (b) Preparing a surface for painting or similar treatment (c) Aesthetic cleaning by a commercial cleaning operation
	Topping up or filling aesthetic water features	Prohibited
GOVERNMENTS/	Watering lawns and grass boulevards	Prohibited

SCHOOLS / PARKS	Watering New Lawns or Lawns being treated for the European Chafer Beetle or other pest	Only permitted if in compliance with a valid Watering Permit issued or extended prior to activation of State 2 Restrictions No new permits issued or extended
Use	Water Use	Restriction
	Watering trees, shrubs, and flowers excluding edible plants	Restricted to 4 am to 9 am on any day if using a sprinkler On any day at any time if using a handheld hose, soaker hose, water container, or drip irrigation
	Watering Soil-Based Playing Fields	Restricted to no more than 4 days in a 7-day period from 7 pm to 9 am, except if: - watering newly Over-Seeded fields if in compliance with a valid Watering Permit - operating in compliance with a valid Water Management Plan
	Watering Sand-Based Playing Fields	Restricted to 7 pm to 9 am on any day, except if: - Watering newly Over-Seeded fields if in compliance with a valid Watering Permit - operating under a valid Water Management Plan
	Flushing water mains	Prohibited, unless exempted by s. 5.2 of this Schedule
	Operating water play parks and pools	Prohibited except water play parks with user-activated switches
	Topping up or filling aesthetic water features	Prohibited

PART 8: STAGE 3 RESTRICTIONS (BYLAW 14445)

8.1 When Stage 3 Restrictions are in force, every person shall comply with the following restrictions:

Use	Water Use	Restriction
RESIDENTIAL	Watering Lawns	Prohibited
	Watering New Lawns or Lawns being treated for the European Chafer Beetle or other pest	All Watering Permits are invalidated

	Watering trees, shrubs, and flowers excluding edible plants	Prohibited if using a sprinkler or soaker hose On any day at any time if using a handheld hose, water container, or drip irrigation
	Washing impermeable surfaces	Prohibited except if: (a) for a health or safety reason (b) preparing a surface for painting or similar treatment by a commercial cleaning operation
Use	Water Use	Restriction
	Topping up or filling aesthetic water features	Prohibited
	Topping up or filling pools and hot tubs	Prohibited
	Washing vehicles and Boats	Prohibited except to clean windows, lights, mirrors, licence plates, and boat engines for safety
NON-RESIDENTIAL	Watering Lawns (mixed- use properties, e.g. residential and commercial, shall comply with Non-- Residential watering restrictions)	Prohibited
	Watering New Lawns or Lawns being treated for the European Chafer Beetle or other pest	All Watering Permit are invalidated
	Watering trees, shrubs, and flowers excluding edible plants	Prohibited if using a sprinkler or soaker hose On any day at any time if using a handheld hose, water container, or drip irrigation
	Watering golf courses	Fairways Watering prohibited except if operating under a valid Water Management Plan
	Washing impermeable surfaces	Prohibited except if: For a health or safety reason Preparing a surface for painting or similar treatment by a commercial cleaning operation
	Topping up or filling aesthetic water features	Prohibited

	Topping up or filling pools and hot tubs	Prohibited except for pools and hot tubs with a permit to operate in accordance with health authorities having jurisdiction over pool and hot tub regulation
	Washing vehicles and boats	Prohibited except to clean windows, lights, mirrors, licence plates, and boat engines for safety

Use	Water Use	Restriction
	Commercial vehicle washing	Prohibited except if: <ul style="list-style-type: none"> - a facility that installed an automatic vehicle wash system before November 1, 2017, is operating on a basic wash and rinse cycle only - a facility that installed an automatic vehicle wash system after November 1, 2017, is operating using a water recycling system that achieves a minimum 60% water recovery rate over the full wash cycle - a hand wash and self-service facility, is operating using high-pressure wands or brushes that achieve a maximum flow rate of 11.4 litres per minute
GOVERNMENTS/ SCHOOLS / PARKS	Watering Lawns and grass boulevards	Prohibited
	Watering New Lawns or Lawns being treated for the European Chafer Beetle or other pest	All Watering Permits are invalidated
	Watering trees, shrubs, and flowers	Prohibited if using a sprinkler or soaker hose On any day at any time if using a handheld hose, water container, or drip irrigation
	Watering Soil-Based Playing Fields	No more than 3 days in a 7-day period from 7 pm to 9 am except if: <ul style="list-style-type: none"> - Watering newly over-seeded fields if in compliance with a local government permit - Operating under an approved local government water management plan
	Watering Sand-Based Playing Fields	No more than 5 days in a 7-day period from 7 pm to 9 am, except if: <ul style="list-style-type: none"> - Watering newly over-seeded fields if in compliance with a local government permit - operating under a valid Water Management Plan

	Flushing water mains	Prohibited, unless exempted under s. 5.2 of this Schedule
	Operating water play parks	Prohibited except water play parks with user-activated switches
	Topping up or filling aesthetic water features	Prohibited

Use	Water Use	Restriction
	Topping up or filling pools and hot tubs	Prohibited except for pools and hot tubs with a permit to operate in accordance with health authorities having jurisdiction over pool and hot tub regulation
	Washing vehicles and boats	Prohibited except to clean windows, lights, mirrors, licence plates, and boat engines for safety

PART 9: STAGE 4 RESTRICTIONS

9.1 When Stage 4 Restrictions are in force, every person shall comply with the following restrictions:

Use	Water Use	Restriction
RESIDENTIAL	Watering Lawns	Prohibited
	Watering New Lawns or Lawns being treated for the European Chafer Beetle or other pest	All Watering Permits are invalidated
	Watering trees, shrubs, flowers and edible plants	Prohibited
	Topping up or filling aesthetic water features	Prohibited
	Topping up or filling pools and hot tubs	Prohibited
	Washing impermeable surfaces	Prohibited except if ordered by a regulatory authority having jurisdiction for a health or safety reason
	Washing vehicles and	Prohibited except to clean windows, lights, mirrors,

Use	Water Use	Restriction
	boats	licence plates, and boat engines for safety
NON-RESIDENTIAL	Watering Lawns (mixed-use properties, e.g. residential and commercial, shall comply with Non--Residential watering restrictions)	Prohibited
	Watering New Lawns or Lawns being treated for the European Chafer Beetle or other pest	All Watering Permits are invalidated
	Watering trees, shrubs, flowers and edible plants	Prohibited
	Watering Golf Courses	Prohibited
	Washing impermeable surfaces	Prohibited except if ordered by a regulatory authority having jurisdiction for health or safety reason
	Topping up or filling aesthetic water features	Prohibited
	Topping up or filling pools and hot tubs	Prohibited
	Washing vehicles and boats	Prohibited except to clean windows, lights, mirrors, licence plates, and boat engines for safety
	Commercial vehicle washing	Prohibited
GOVERNMENTS/ SCHOOLS / PARKS	Watering Lawns and grass boulevards	Prohibited
	Watering New Lawns or Lawns being treated for European Chafer Beetle or other pest	All Watering Permits are invalidated
	Watering trees, shrubs, flowers and edible plants	Prohibited

Use	Water Use	Restriction
	Watering soil-based playing fields	Prohibited
	Watering sand-based playing fields	Prohibited
	Flushing water mains	Prohibited, unless exempted under s. 5.2 of this Schedule
	Operating water play parks	Prohibited
	Topping up or filling aesthetic water features	Prohibited
	Topping up or filling pools and hot tubs	Prohibited
	Washing vehicles and boats	Prohibited except to clean windows, lights, mirrors, licence plates, and boat engines for safety