

Order No. 138/26

**TOWN OF STE. ANNE
STE. ANNE WASTEWATER UTILITY
WASTEWATER UTILITY RATES
OCTOBER 1, 2026, JANUARY 1, 2027, 2028 and 2029**

September 29, 2026

**BEFORE: Shawn McCutcheon, Panel Chair
Kim Sharman, Panel Member**

Table of Contents

1.0	Executive Summary	3
2.0	Background	4
	Wastewater Collection and Treatment.....	6
3.0	Board Methodology.....	7
	Review Process	7
	Contingency Allowance and Utility Reserves.....	7
	Residential Equivalency Units (REUs).....	7
	Working Capital	7
	Operating Deficits	8
	Cost Allocation Methodology	8
4.0	Application.....	9
	Contingency Allowance and Utility Reserves.....	12
	Working Capital	12
	Operating Deficits	13
	Cost Allocation Methodology	13
5.0	Board Findings	15
6.0	IT IS THEREFORE ORDERED THAT:	17
	SCHEDULE “A”	19

1.0 Executive Summary

By this Order, the Manitoba Public Utilities Board (Board) grants approval of the Town of Ste. Anne (Town), Ste. Anne Wastewater Utility's (Utility) application for revised wastewater rates.

The current and approved rates are below:

	Current Rates	Oct 1, 2026	Jan 1, 2027	Jan 1, 2028	Jan 1, 2029
Quarterly Service Charge (per REU)	\$ 5.50	\$ 8.10	\$ 9.00	\$ 9.90	\$ 10.81
Commodity Charge (per REU)	\$ 30.20	\$ 43.66	\$ 48.33	\$ 53.00	\$ 57.66
Minimum Quarterly Charge*	\$ 35.70	\$ 51.76	\$ 57.33	\$ 62.90	\$ 68.47
Lagoon Tipping Fee - Key Access	\$ 250.00	\$ 250.00	\$ 250.00	\$ 250.00	\$ 250.00
Lagoon Tipping Fee (per load)**	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00	\$ 25.00

*Based on 1 REU (Residential Equivalency Unit)

**Billed semi-annually

Details of other rates can be found in Schedule A.

The reasons for the Board's decisions are under Board Findings.

2.0 Background

Rates were last approved in Board Order No. 126/11, with rates coming into effect January 1, 2011. Customers were previously billed on an annual basis. Board Order No. 4/25 approved the Town's request to change the billing period to quarterly, effective January 1, 2025.

Services are unmetered and customers are charged based on Residential Equivalency Units (REU). Units are allocated to customers based on estimated consumption. REUs are used in communities with unmetered distribution and collection systems, where information regarding actual consumption is unavailable.

The Town is looking at options to meter customers. Planning is in the preliminary stages and there is no concrete timeline at present.

The Utility has 803 customers with a total of 1,516.50 REU Assignments. The breakdown is shown on the following table:

REU Assignment	No. of Customers	Total Units
1	745	745
2	22	44
3	3	9
4	4	16
5	1	5
6	3	18
7	1	7
9	1	9
12	7	84
16	2	32
17	2	34
20	2	40
24	1	24
29	1	29
30	2	60
38	1	38
40	1	40
41	1	41
43	1	43
89.5	1	89.5
109	1	109
Total	803	1,516.50

The number of customers increased from approximately 500 in 2011 to 803 in 2025.

In between rate applications (2019 and 2022), the Board requested the Town provide updates on the Utility, specifically the Town's plan for the Utility Reserves and number of customers and REUs. The Town stated Utility Reserves are going to be used to partially fund the lagoon expansion project. The Town's consultant did a rate adequacy review in 2024 and determined rates to be inadequate. The consultant recommended a full rate application. This rate application is a result of the 2024 rate adequacy review.

Wastewater Collection and Treatment

The Utility currently operates a two cell (primary and secondary) lagoon, constructed circa 1978. A lagoon expansion project to address capacity concerns is nearing completion and expected to be put into use in 2025/2026. As part of the project, the primary cell was converted into three aerated partial mix cells, and an additional aerated secondary cell is being added. Desludging of the existing two cells is also included as part of this project.

The lagoon is serviced by five lift stations and a network of wastewater forcemains – the majority of which were put into service in the 1980's. The 5th lift station was put into use in 2024, and a 6th lift station, planned to service a new subdivision, is expected to come online in 2026/2027.

There are no capacity concerns at present with wastewater lines or lift stations. Annual preventative maintenance and replacement of lift station pumps on a continuous lifecycle began as of the 2025 budget.

At the time of application, the Town's five-year Capital Plan included the following:

- \$3.81 million in 2025 for completion of the lagoon expansion project funded 50% grants, 40% borrowing, 7% general fund reserves and 3% Utility fund reserves
- \$405,000 in the years 2025 to 2029 for pump, panel and generator upgrades funded by Utility Reserves
- \$200,000 in the years 2025 to 2029 for wastewater lines, manhole repairs funded by Utility Reserves
- \$80,000 in 2026 for chassis and roof replacements to the wastewater truck funded by Utility Reserves

3.0 Board Methodology

Review Process

When reviewing an application, the Board has at its disposal two approaches, a paper review process or a public hearing. After the publication of the Notice of Application, the Board considers the application and responses, if any, and determines which method of review is most appropriate. Whenever reasonable, the Board can review the application using a paper review process, which saves the cost of a public hearing.

Where there is an urgent need for initial or revised rates and the Board determines it to be in the best interest of all parties, the Board may establish interim *ex parte* rates.

Contingency Allowance and Utility Reserves

The Board's Water and Wastewater Rate Application Guidelines recommend an annual contingency allowance equal to 10% of the variable operating costs.

Residential Equivalency Units (REUs)

One REU is the estimate of the volume of wastewater produced by the average single-family residence. The Utility allocates units to non-residential customers based on estimated consumption, as compared with a residence. REUs are used in communities with unmetered distribution and collection systems, where information regarding actual consumption is unavailable.

Working Capital

Board Order No. 93/09 established utilities should maintain a minimum working capital surplus, in an amount equal to 20% of annual expenses. The working capital surplus is the Utility fund balance, excluding any capital-related items plus Utility reserves.

Operating Deficits

By law, Manitoba utilities are not allowed to incur deficits. In the event that a deficit does occur, the Utility is required by *The Municipal Act* to obtain Board approval for both the deficit and recovery methodology.

Cost Allocation Methodology

The Board requires all municipalities to review the costs shared between the general operations of the municipality and the Utility, and to allocate appropriate and reasonable costs to the Utility, based on a policy known as a Cost Allocation Methodology. This policy must be submitted to the Board for approval and cannot be changed without approval by the Board. The Board's requirements regarding cost allocation methodologies can be found in Board Order No. 93/09.

4.0 Application

On April 9, 2025, the Board received the Town's application to revise wastewater rates as set out in By-Law No. 6-2025, having had first reading on March 6, 2025. The application was accompanied by a rate study completed by the Town's consultant.

The Board issued a Public Notice of Application on May 29, 2025, affording customers the opportunity to comment to both the Board and the Town with respect to the proposed rate changes. The Board received three responses to the Notice. The responses were provided to the Town for comment and the Town provided its comments to the Board.

The concerns raised by stakeholders were as follows:

- The increase represents an unprecedented burden on Town property owners. Property taxes increased after removing wastewater charges from the property tax bill. Property taxes increased an average of 18% and the school tax portion increased by 30%. Increases in wastewater rates would represent a huge burden to taxpayers already suffering from large increases.
- The Town has applied for a rate increase amounting to 40% in one year. The increase is too significant and is no way justifiable. The Town should be limited to increases that follow inflation.
- If the Town needs money to expand, the developers should pay for the initial infrastructure plus a charge for future expansion of the lagoon.
- Incorrect property tax balances and terrible service within the Town.

The Town provided the following comments to the stakeholder responses (summarized):

- The Town has seen one of the highest growth rates in the Province of Manitoba in the last two censuses. The Town is currently expanding its lagoon and adding a treatment plant. This comes with an increase in expenses for operation and treatment of wastewater from users of the Utility.
- As the cost of living has been increasing, the cost of operation of the utility is rising as well. A rate adequacy study was undertaken by a third party which provided

that current rates established in 2011 were not meeting the costs of the utility currently and would not meet the cost of operations in the foreseeable future.

- New infrastructure construction costs in development of subdivisions are borne by the developers, at no cost to the Town or its residents through municipal funds. The Town has been collecting capital lot development fees from developers which is allocated to reserves, including the Town's Utility Reserves, for the future capital asset replacement and renewals needed for the Town's asset management.
- Some of the feedback received pertained to the Town as a whole, or was related to property taxes, and is not applicable to the Utility or the rate application.

Whenever reasonable, the Board will review the application using a paper review process, which saves the cost of a public hearing process. The Board has chosen this option for this application.

The rates were calculated using the following revenue requirement projections:

	Year 1	Year 2	Year 3	Year 4
General				
Administration	\$ 31,304	\$ 32,556	\$ 33,858	\$ 35,212
Training				
Billing and collection				
Total general expenses	\$ 31,304	\$ 32,556	\$ 33,858	\$ 35,212
Penalties	\$ 500	\$ 500	\$ 500	\$ 500
Other income				
Total general revenue	\$ 500	\$ 500	\$ 500	\$ 500
Net revenue requirement - general	\$ 30,804	\$ 32,056	\$ 33,358	\$ 34,712
Wastewater				
Wastewater collection system	\$ 5,200	\$ 5,408	\$ 5,624	\$ 5,849
Treatment and disposal	\$ 151,907	\$ 157,983	\$ 164,303	\$ 170,875
Lift station costs	\$ 37,440	\$ 38,938	\$ 40,495	\$ 42,115
Other wastewater costs	\$ 13,000	\$ 13,520	\$ 14,061	\$ 14,623
Amortization	\$ 356,184	\$ 369,434	\$ 379,438	\$ 391,688
Interest on long term debt	\$ 322,806	\$ 314,880	\$ 307,211	\$ 299,126
Reserves	\$ 30,000	\$ 30,000	\$ 30,000	\$ 30,000
Contingency	\$ 23,346	\$ 23,346	\$ 23,346	\$ 23,346
Total wastewater expenses	\$ 939,883	\$ 953,509	\$ 964,478	\$ 977,622
Lagoon Tipping Fees	\$ 4,625	\$ 4,625	\$ 4,625	\$ 4,625
Taxation revenues	\$ 474,461	\$ 459,357	\$ 459,357	\$ 459,357
Amortization of capital grants	\$ 163,901	\$ 163,901	\$ 163,901	\$ 163,901
Total wastewater revenue	\$ 642,987	\$ 627,883	\$ 627,883	\$ 627,883
Net revenue requirement - wastewater	\$ 296,896	\$ 325,626	\$ 336,595	\$ 349,739

The Town's consultant calculated the indicated rates for the final rate year of the application and requested rates be distributed over the four years. In the first year, rates are proposed to be increased by 49% and by 17% in Years 2, 3 and 4.

The Utility submits proposed rate increases are primarily required to cover forecast increases in wastewater operating expenses such as additional staff hours and chemicals upon completion of the lagoon project. The other major driver of required rate increases is the total impact of the lagoon capital project; specifically, increases in amortization and interest expense which are partially offset by increases in revenue for debt payments collected on property taxes and capital grants amortization offset.

Proposed rates do not include the impact of Public Sector Accounting Standard (PSAS) PS 3280, Asset Retirement Obligations (ARO). The rate study was prepared prior to availability of information related to ARO. The Town indicated an engineering study on ARO was undertaken in 2025 and AROs will be included in the 2025 audited financial statements.

Contingency Allowance and Utility Reserves

The Town has included in its projections a contingency allowance of 10% of variable operating expenses. This equates to \$23,346 annually.

There is an annual transfer of \$30,000 to reserves included in the rates to continue building working capital and to serve as a buffer for increases in expenses to asset retirement obligations that may materialize over the next few years.

Working Capital

As per the 2024 audited financial statements, the working capital surplus on December 31, 2024, was:

	2024
Accumulated Fund Surplus	\$8,626,408
Deduct tangible capital assets	(\$12,509,812)
Add long term debt	\$339,011
Add asset retirement obligation	\$0
Add utility reserves	\$2,181,191
Equals Working Capital Surplus/Deficit	(\$1,363,202)
Utility expenses	\$244,107
20% of utility expenses (target)	\$48,821

The Utility's working capital does not meet the Board's requirement of 20% of operating expenses. This is due to a timing difference between the debt issuance for the lagoon expansion program and the addition of the lagoon in the Tangible Capital Assets.

The Town, in response to an information request, stated the debt was not issued (or some other verb) in 2025. It has been approved and will be issued in 2026 by the Manitoba Municipal Board.

Operating Deficits

The Town has advised the Utility has no operating deficits requiring Board approval.

Cost Allocation Methodology

The Town is requesting approval of a revised cost allocation methodology based on 3% of General Government Services, less Assessment, Taxation, Damage Claims/Liability Insurance, Grants and Other Sundry expenses. The cost allocation matrix is shown in the following table.

Town of Ste. Anne Wastewater Utility Allocation Plan for Non-Direct Shared services				
March, 2025				
Category	Sub-category	Options		
		Activity Based (Note 1)	Tracked Increments	Flat Rate (Note 1)
1.0	Administrative Staff, office, legal and audit costs			3% of General Government Services (as defined in Financial Plan), excluding Assessment, Taxation, Damage Claims / Liability Insurance, Grants, and Other General Government – Sundry
	1.1 Billing services – meter reading to receipting and collection.			Receipting and collection part of Admin staff allocation.
	1.2 Accounting/ auditing/ including bylaw making and enforcement.			3% of audit costs (included as 3% of Gen. Gov. Services)
	1.3 Common office space			3% of office costs, utilities (included as 3% of Gen. Gov. Services)
	1.4 Office overheads (telephone, photocopier, computer, etc)	Direct allocation of CAFT payments		3% of PP&S (included as 3% of Gen. Gov. Services)
2.0	Operating, construction and maintenance costs			
	2.1 Vehicle – fuel, maintenance, lease costs, capital costs	Applicable vehicle costs are charged to the Utility		
	2.2 Labour – full time, part time, on call, sick time, vacation, Note 2		PW staff time is tracked and charged to Utility	
	2.3 Public works building and property.	Direct allocation of property tax, liability insurance		Costs that could be charged to the Utility are minimal and at present nothing is allocated.
	2.4 Road repairs and alike (Note 3)	Based on actual costs as applicable		
3.0	Major projects			
	Interest/financing	Interest for Utility debt		
	Labour	Based on actual costs		
	External costs	Direct charge (dedicated consulting)		

Note 1: Allocation must be updated periodically to reflect the impacts of inflation.

Note 2: Including salaries and benefits.

Note 3: If a project involves work benefitting both the utility and general operations, the costs may be shared e.g. re-constructing a road and replacing services at the same time – a portion of the road work may be allocated to the utility.

5.0 Board Findings

Considering the Town's application, stakeholder responses received to the Notice of Application and the Town's responses to its stakeholders, the Board has chosen a paper review process.

The Board has reviewed the application and revenue projections presented by the Town and finds the projections to be required to avoid future operating deficits, based on current forecasts and the 2024 rate study. The Board grants approval of the revised rates for the Utility, effective October 1, 2026, January 1, 2027, 2028 and 2029.

The Board acknowledges the submissions received from Utility stakeholders. The Board is sensitive to the impact of the rate increases to ratepayers; however, it must consider the sustainability of the Utility when approving rates. Increases of this magnitude may be considered rate shock, something that is common where rate requirements are not addressed for significant periods of time. In the case of the Town, it has been 15 years in between rate applications. In the past, the Utility did not need rate increases due to the increase in number of customers and REU assignments. However, due to a large capital project (lagoon expansion) and factors such as inflation, rates would have to be increased to recover the cost of service being provided to its ratepayers.

Customers are generally more tolerant of regular, smaller increases. The Town needs to be more diligent in conducting regular reviews of its revenue requirements.

The Board notes the approved rates do not include accretion and amortization expense related to PSAS PS 3280, Asset Retirement Obligations (ARO). The Board directs the Town to review Utility rates for adequacy once ARO information is confirmed and submit a report to the Board or an application for revised rates, if required.

The Board reminds the Town that rate revenue requirements are based on Audited Financial Statements and any expense associated with the operations of the Utility as shown on the Schedule of Utility Operations should be included in the Utility rates.

The Board directs the Town to review its water and wastewater rates for adequacy and file a report with the Public Utilities Board, as well as a full rate application for revised rates if required, by no later than July 31, 2030.

The Board reminds the Town regular reviews are important for a financially sound utility and encourages the Town to review Board Order Nos. 27/23 and 86/17 for future rate applications. The Orders outline the Simplified Rate Application Process for municipally owned public utilities. If, after its rate review, the Town finds it meets the designated criteria for a simplified rate application, it should apply for future rates using the Simplified Rate Application Process.

The Board directs the Town to prepare a Notice for its ratepayers, including wholesale customers, informing them of the decisions in this Order. The Town is directed to provide the Board a copy of this Notice and amended Utility rate By-law, having had third reading.

The Board approves the proposed Cost Allocation Methodology and reminds the Town this methodology must be used consistently. Any changes to the cost of allocation methodology require Board approval prior to enforcement.

6.0 IT IS THEREFORE ORDERED THAT:

1. The wastewater rates for the Town of Ste. Anne Wastewater Utility, BE AND ARE HEREBY APPROVED in accordance with the attached Schedule A, effective October 1, 2026, January 1, 2027, 2028, and 2029.
2. The Shared Cost Allocation Methodology for the Town of Ste. Anne Wastewater Utility BE AND IS HEREBY APPROVED.
3. The Town of Ste. Anne Wastewater Utility amend its Utility rate By-law to reflect the decisions in this Order and submit a copy to the Public Utilities Board once it has received third and final reading.
4. The Town of Ste. Anne Wastewater Utility provide a notice of the decisions found in this Order to its ratepayers as soon as possible, with a copy provided to the Public Utilities Board.
5. The Town of Ste. Anne Wastewater Utility review its Utility rates for adequacy and file a report with the Public Utilities Board, as well as an application for revised rates (if applicable), on or before July 31, 2030.

Fees payable upon this Order - \$500.00

Board decisions may be appealed in accordance with the provisions of Section 58 of *The Public Utilities Board Act* or reviewed in accordance with Section 58 of the Board's Rules of Practice and Procedure. The Board's Rules may be viewed on the Board's website at www.pubmanitoba.ca.

THE PUBLIC UTILITIES BOARD

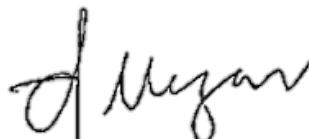
"Shawn McCutcheon"

Panel Chair

"Diana Villegas"

Assistant Associate Secretary

Certified a true copy of Order No. 138/26
issued by The Public Utilities Board



Assistant Associate Secretary

SCHEDULE "A"**SCHEDULE OF QUARTERLY RATES****1. Quarterly Service Charge & Wastewater Commodity Rate**

The commodity rate for all wastewater usage shall be based on one residential equivalency unit and pro-rated in accordance with the Schedule of Quarterly Charges as detailed in Clause 2 hereafter.

a) October 1, 2026

Quarterly Service Charge: \$8.10

Wastewater Commodity Rate
Per Residential Equivalency Unit: \$43.66

b) January 1, 2027

Quarterly Service Charge: \$9.00

Wastewater Commodity Rate
Per Residential Equivalency Unit: \$48.33

c) January 1, 2028

Quarterly Service Charge: \$9.90

Wastewater Commodity Rate
Per Residential Equivalency Unit: \$53.00

d) January 1, 2029

Quarterly Service Charge: \$10.81

Wastewater Commodity Rate
Per Residential Equivalency Unit: \$57.66

2. Schedule of Quarterly Charges

Notwithstanding the rates set forth in clause 1, all customers will pay the applicable charges per quarter set out below, which will be based on the applicable residential equivalency unit assignment:

a) **October 1, 2026 Quarterly Charges**

Classification	Residential Equivalency Units	Customer Service Charge	Wastewater Commodity Charge	Total Annual Charges
Church	2	\$ 8.10	\$ 87.32	\$ 95.42
Church; with residence on premises	3	\$ 8.10	\$ 130.98	\$ 139.08
Commercial/ Residential; single unit	1	\$ 8.10	\$ 43.66	\$ 51.76
Commercial/ Residential; multi unit - charges vary based on # of dwellings / businesses on roll				
2 units	2	\$ 8.10	\$ 87.32	\$ 95.42
3 units	3	\$ 8.10	\$ 130.98	\$ 139.08
4 units	4	\$ 8.10	\$ 174.64	\$ 182.74
6 units	6	\$ 8.10	\$ 261.96	\$ 270.06
7 units	7	\$ 8.10	\$ 305.62	\$ 313.72
12 units	12	\$ 8.10	\$ 523.92	\$ 532.02
16 units	16	\$ 8.10	\$ 698.56	\$ 706.66
17 units	17	\$ 8.10	\$ 742.22	\$ 750.32
20 units	20	\$ 8.10	\$ 873.20	\$ 881.30
24 units	24	\$ 8.10	\$ 1,047.84	\$ 1,055.94
30 units	30	\$ 8.10	\$ 1,309.80	\$ 1,317.90
38 units	38	\$ 8.10	\$ 1,659.08	\$ 1,667.18
43 units	43	\$ 8.10	\$ 1,877.38	\$ 1,885.48
109 units	109	\$ 8.10	\$ 4,758.94	\$ 4,767.04
Commercial; Medium Density	2	\$ 8.10	\$ 87.32	\$ 95.42
Dental Office	5	\$ 8.10	\$ 218.30	\$ 226.40
Garage / Autobody Shop	2	\$ 8.10	\$ 87.32	\$ 95.42
Gas Station	2	\$ 8.10	\$ 87.32	\$ 95.42
Gas Station; with car wash	6	\$ 8.10	\$ 261.96	\$ 270.06
Grocery Store, large				
Co-op Grocery Store	6	\$ 8.10	\$ 261.96	\$ 270.06
Gym	2	\$ 8.10	\$ 87.32	\$ 95.42
Hospital / Personal Care Home / Senior's Living				
Place Ste. Anne	30	\$ 8.10	\$ 1,309.80	\$ 1,317.90
Ste. Anne Hospital	40	\$ 8.10	\$ 1,746.40	\$ 1,754.50
Villa Youville	89.5	\$ 8.10	\$ 3,907.57	\$ 3,915.67
Hotels/ Motels				
Ste. Anne Hotel	17	\$ 8.10	\$ 742.22	\$ 750.32
Industrial; Light Density	2	\$ 8.10	\$ 87.32	\$ 95.42
Industrial; Medium Density	4	\$ 8.10	\$ 174.64	\$ 182.74
Medical Clinic	4	\$ 8.10	\$ 174.64	\$ 182.74
Police Station	3	\$ 8.10	\$ 130.98	\$ 139.08
Restaurant	4	\$ 8.10	\$ 174.64	\$ 182.74
School				
Immersion, Ste. Anne Collegiate, Ste. Anne Elementary	41	\$ 8.10	\$ 1,790.06	\$ 1,798.16
Pointe-des-Chenes	29	\$ 8.10	\$ 1,266.14	\$ 1,274.24
Sports Facility				
55 Arena Road - Maurice Chaput Arena, Curling Rink, Daycare	9	\$ 8.10	\$ 392.94	\$ 401.04

b) January 1, 2027 Quarterly Charges

Classification	Residential Equivalency Units	Customer Service Charge	Wastewater Commodity Charge	Total Annual Charges
Church	2	\$ 9.00	\$ 96.66	\$ 105.66
Church; with residence on premises	3	\$ 9.00	\$ 144.99	\$ 153.99
Commercial/ Residential; single unit	1	\$ 9.00	\$ 48.33	\$ 57.33
Commercial/ Residential; multi unit - charges vary based on # of dwellings / businesses on roll				
2 units	2	\$ 9.00	\$ 96.66	\$ 105.66
3 units	3	\$ 9.00	\$ 144.99	\$ 153.99
4 units	4	\$ 9.00	\$ 193.32	\$ 202.32
6 units	6	\$ 9.00	\$ 289.98	\$ 298.98
7 units	7	\$ 9.00	\$ 338.31	\$ 347.31
12 units	12	\$ 9.00	\$ 579.96	\$ 588.96
16 units	16	\$ 9.00	\$ 773.28	\$ 782.28
17 units	17	\$ 9.00	\$ 821.61	\$ 830.61
20 units	20	\$ 9.00	\$ 966.60	\$ 975.60
24 units	24	\$ 9.00	\$ 1,159.92	\$ 1,168.92
30 units	30	\$ 9.00	\$ 1,449.90	\$ 1,458.90
38 units	38	\$ 9.00	\$ 1,836.54	\$ 1,845.54
43 units	43	\$ 9.00	\$ 2,078.19	\$ 2,087.19
109 units	109	\$ 9.00	\$ 5,267.97	\$ 5,276.97
Commercial; Medium Density	2	\$ 9.00	\$ 96.66	\$ 105.66
Dental Office	5	\$ 9.00	\$ 241.65	\$ 250.65
Garage / Autobody Shop	2	\$ 9.00	\$ 96.66	\$ 105.66
Gas Station	2	\$ 9.00	\$ 96.66	\$ 105.66
Gas Station; with car wash	6	\$ 9.00	\$ 289.98	\$ 298.98
Grocery Store, large				
Co-op Grocery Store	6	\$ 9.00	\$ 289.98	\$ 298.98
Gym	2	\$ 9.00	\$ 96.66	\$ 105.66
Hospital / Personal Care Home / Senior's Living				
Place Ste. Anne	30	\$ 9.00	\$ 1,449.90	\$ 1,458.90
Ste. Anne Hospital	40	\$ 9.00	\$ 1,933.20	\$ 1,942.20
Villa Youville	89.5	\$ 9.00	\$ 4,325.54	\$ 4,334.54
Hotels / Motels				
Ste. Anne Hotel	17	\$ 9.00	\$ 821.61	\$ 830.61
Industrial; Light Density	2	\$ 9.00	\$ 96.66	\$ 105.66
Industrial; Medium Density	4	\$ 9.00	\$ 193.32	\$ 202.32
Medical Clinic	4	\$ 9.00	\$ 193.32	\$ 202.32
Police Station	3	\$ 9.00	\$ 144.99	\$ 153.99
Restaurant	4	\$ 9.00	\$ 193.32	\$ 202.32
School				
Immersion, Ste. Anne Collegiate, Ste. Anne Elementary	41	\$ 9.00	\$ 1,981.53	\$ 1,990.53
Pointe-des-Chenes	29	\$ 9.00	\$ 1,401.57	\$ 1,410.57
Sports Facility				
55 Arena Road - Maurice Chaput Arena, Curling Rink, Daycare	9	\$ 9.00	\$ 434.97	\$ 443.97

c) January 1, 2028 Quarterly Charges

Classification	Residential Equivalency Units	Customer Service Charge	Wastewater Commodity Charge	Total Annual Charges
Church	2	\$ 9.90	\$ 106.00	\$ 115.90
Church; with residence on premises	3	\$ 9.90	\$ 159.00	\$ 168.90
Commercial/ Residential; single unit	1	\$ 9.90	\$ 53.00	\$ 62.90
Commercial/ Residential; multi unit - charges vary based on # of dwellings / businesses on roll				
2 units	2	\$ 9.90	\$ 106.00	\$ 115.90
3 units	3	\$ 9.90	\$ 159.00	\$ 168.90
4 units	4	\$ 9.90	\$ 212.00	\$ 221.90
6 units	6	\$ 9.90	\$ 318.00	\$ 327.90
7 units	7	\$ 9.90	\$ 371.00	\$ 380.90
12 units	12	\$ 9.90	\$ 636.00	\$ 645.90
16 units	16	\$ 9.90	\$ 848.00	\$ 857.90
17 units	17	\$ 9.90	\$ 901.00	\$ 910.90
20 units	20	\$ 9.90	\$ 1,060.00	\$ 1,069.90
24 units	24	\$ 9.90	\$ 1,272.00	\$ 1,281.90
30 units	30	\$ 9.90	\$ 1,590.00	\$ 1,599.90
38 units	38	\$ 9.90	\$ 2,014.00	\$ 2,023.90
43 units	43	\$ 9.90	\$ 2,279.00	\$ 2,288.90
109 units	109	\$ 9.90	\$ 5,777.00	\$ 5,786.90
Commercial; Medium Density	2	\$ 9.90	\$ 106.00	\$ 115.90
Dental Office	5	\$ 9.90	\$ 265.00	\$ 274.90
Garage / Autobody Shop	2	\$ 9.90	\$ 106.00	\$ 115.90
Gas Station	2	\$ 9.90	\$ 106.00	\$ 115.90
Gas Station; with car wash	6	\$ 9.90	\$ 318.00	\$ 327.90
Grocery Store, large				
Co-op Grocery Store	6	\$ 9.90	\$ 318.00	\$ 327.90
Gym	2	\$ 9.90	\$ 106.00	\$ 115.90
Hospital / Personal Care Home / Senior's Living				
Place Ste. Anne	30	\$ 9.90	\$ 1,590.00	\$ 1,599.90
Ste. Anne Hospital	40	\$ 9.90	\$ 2,120.00	\$ 2,129.90
Villa Youville	89.5	\$ 9.90	\$ 4,743.50	\$ 4,753.40
Hotels/ Motels				
Ste. Anne Hotel	17	\$ 9.90	\$ 901.00	\$ 910.90
Industrial; Light Density	2	\$ 9.90	\$ 106.00	\$ 115.90
Industrial; Medium Density	4	\$ 9.90	\$ 212.00	\$ 221.90
Medical Clinic	4	\$ 9.90	\$ 212.00	\$ 221.90
Police Station	3	\$ 9.90	\$ 159.00	\$ 168.90
Restaurant	4	\$ 9.90	\$ 212.00	\$ 221.90
School				
Immersion, Ste. Anne Collegiate, Ste. Anne Elementary	41	\$ 9.90	\$ 2,173.00	\$ 2,182.90
Pointe-des-Chenes	29	\$ 9.90	\$ 1,537.00	\$ 1,546.90
Sports Facility				
55 Arena Road - Maurice Chaput Arena, Curling Rink, Daycare	9	\$ 9.90	\$ 477.00	\$ 486.90

d) January 1, 2029 Quarterly Charges

Classification	Residential Equivalency Units	Customer Service Charge	Wastewater Commodity Charge	Total Annual Charges
Church	2	\$ 10.81	\$ 115.32	\$ 126.13
Church; with residence on premises	3	\$ 10.81	\$ 172.98	\$ 183.79
Commercial/ Residential; single unit	1	\$ 10.81	\$ 57.66	\$ 68.47
Commercial/ Residential; multi unit - charges vary based on # of dwellings / businesses on roll				
2 units	2	\$ 10.81	\$ 115.32	\$ 126.13
3 units	3	\$ 10.81	\$ 172.98	\$ 183.79
4 units	4	\$ 10.81	\$ 230.64	\$ 241.45
6 units	6	\$ 10.81	\$ 345.96	\$ 356.77
7 units	7	\$ 10.81	\$ 403.62	\$ 414.43
12 units	12	\$ 10.81	\$ 691.92	\$ 702.73
16 units	16	\$ 10.81	\$ 922.56	\$ 933.37
17 units	17	\$ 10.81	\$ 980.22	\$ 991.03
20 units	20	\$ 10.81	\$ 1,153.20	\$ 1,164.01
24 units	24	\$ 10.81	\$ 1,383.84	\$ 1,394.65
30 units	30	\$ 10.81	\$ 1,729.80	\$ 1,740.61
38 units	38	\$ 10.81	\$ 2,191.08	\$ 2,201.89
43 units	43	\$ 10.81	\$ 2,479.38	\$ 2,490.19
109 units	109	\$ 10.81	\$ 6,284.94	\$ 6,295.75
Commercial; Medium Density	2	\$ 10.81	\$ 115.32	\$ 126.13
Dental Office	5	\$ 10.81	\$ 288.30	\$ 299.11
Garage / Autobody Shop	2	\$ 10.81	\$ 115.32	\$ 126.13
Gas Station	2	\$ 10.81	\$ 115.32	\$ 126.13
Gas Station; with car wash	6	\$ 10.81	\$ 345.96	\$ 356.77
Grocery Store, large				
Co-op Grocery Store	6	\$ 10.81	\$ 345.96	\$ 356.77
Gym	2	\$ 10.81	\$ 115.32	\$ 126.13
Hospital / Personal Care Home / Senior's Living				
Place Ste. Anne	30	\$ 10.81	\$ 1,729.80	\$ 1,740.61
Ste. Anne Hospital	40	\$ 10.81	\$ 2,306.40	\$ 2,317.21
Villa Youville	89.5	\$ 10.81	\$ 5,160.57	\$ 5,171.38
Hotels/ Motels				
Ste. Anne Hotel	17	\$ 10.81	\$ 980.22	\$ 991.03
Industrial; Light Density	2	\$ 10.81	\$ 115.32	\$ 126.13
Industrial; Medium Density	4	\$ 10.81	\$ 230.64	\$ 241.45
Medical Clinic	4	\$ 10.81	\$ 230.64	\$ 241.45
Police Station	3	\$ 10.81	\$ 172.98	\$ 183.79
Restaurant	4	\$ 10.81	\$ 230.64	\$ 241.45
School				
Immersion, Ste. Anne Collegiate, Ste. Anne Elementary	41	\$ 10.81	\$ 2,364.06	\$ 2,374.87
Pointe-des-Chenes	29	\$ 10.81	\$ 1,672.14	\$ 1,682.95
Sports Facility				
55 Arena Road - Maurice Chaput Arena, Curling Rink, Daycare	9	\$ 10.81	\$ 518.94	\$ 529.75

The following clauses take effect October 1, 2026:

3. Service To Customers Outside Town of Ste. Anne Limits

The Council of Town of Ste. Anne may sign Agreements with customers for the provision of wastewater services by the Utility to properties located outside the boundaries of the Town. Such Agreements shall provide for payment of the appropriate rates set out in the Schedule, as well as a surcharge set by Resolution of Council, which shall be equivalent to the frontage levy, general taxes, and special taxes for Utility purposes in effect at the time or may be in effect from time to time, and which would be levied on the property concerned if it were within the boundaries of the Town. In addition, all costs of connecting to the Utility's mains, and installing and maintaining service connections, will be paid by the customer.

4. Billings And Penalties

Accounts shall be billed quarterly and the due date shall be at least fourteen (14) days after the mailing of the bills. A late payment charge of 1.25% per month shall be charged on the dollar amount owing after the billing due date.

5. Disconnection

The Public Utilities Board has approved the Conditions Precedent to be followed by the Town with respect to disconnection of service for non-payment, including such matters as notice and the right to appeal such action to The Public Utilities Board. A copy of the Conditions Precedent is available for inspection at the Town's office.

6. Liability for Charges

Pursuant to Section 252(2) of the Municipal Act, the amount of all outstanding charges for water and wastewater services, including fines and penalties, are a lien and charge upon the land serviced, and shall be collected in the same manner in which ordinary taxes upon the land are collectible, and with like remedies. Where charges and penalties pursuant to this by-law are not paid within sixty (60) days from the date when they were incurred, the Town may add said charges and penalties to the taxes on the property and collect them in the same manner as other taxes.

7. Wastewater Tipping Fees

- a) A one-time refundable deposit for a key to access the lagoon shall be \$250.00.
- b) The cost per tip shall be \$25.00, billed semi-annually to haulers who shall retain a record of tips and provide to the Town upon request.

8. Wastewater Surcharges

- a) There may be levied annually, in addition to the rates set forth above, a special surcharge on wastewater having a Biochemical Oxygen Demand in excess of 300 parts per million, to be set by Resolution of Council.
- b) A special surcharge for substances requiring special treatment shall be charged based on the actual costs of treatment required for the particular wastewater or industrial waste.

9. Conditions of Disrepair

In the event that there are conditions of disrepair in the wastewater works on a property that detrimentally affects the system as a whole and, upon the failure of the owner of the property to correct the condition within a reasonable time, the Town, or its agents, may enter the property, effect repairs and charge the cost thereof against the subject property as ordinary taxes.

10. Authorization for Officer to Enter Upon Premises

The Public Works Foreman, or other employee authorized by the Town in the absence of the Public Works Foreman, shall be authorized to enter upon any premise for the purpose of:

- affixing to any pipe, wire or apparatus connected with any such utility, a meter or any other measuring or testing device; or
- taking readings from, repairing, inspecting or removing any meter or apparatus belonging to the Town.