Public Utilities Board

Régie des services publics

Order No. 140/26

RURAL MUNICIPALITY OF SPRINGFIELD
SPRINGFIELD WATER AND WASTEWATER UTILITY
REVISED WATER AND WASTEWATER RATES
EFFECTIVE OCTOBER 1, 2026, JANUARY 1, 2027, AND JANUARY 1, 2028

OCTOBER 5, 2026

BEFORE: Shawn McCutcheon, Panel Chair
Marilyn Kapitany, B.Sc. (Hon), M. Sc., Panel Member

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1.0 Executive Summary

By this Order, the Public Utilities Board (Board) varies the revised water and wastewater rates for the Rural Municipality of Springfield (RM), Springfield Water and Wastewater Utility (Utility), and varies the effective dates to October 1, 2026, January 1, 2027, and January 1, 2028.

The approved rates and effective dates are as follows:

	Current Rates	October 1, 2026	January 1, 2027	January 1, 2028
Water Quarterly Service Charge	$20.68	$23.19	$25.70	$28.20
Wastewater Quarterly Service Charge	$13.20	$14.85	$16.50	$18.14
Water (per cubic meter)	$2.30	$2.43	$2.56	$2.70
Wastewater (per cubic meter)	$1.00	$1.14	$1.28	$1.42
Minimum Quarterly Charge*	$80.08	$88.02	$95.96	$104.20
Unmetered Wastewater (per REU)	$62.50	$58.37	$65.54	$72.70
Unmetered Wastewater Minimum Quarterly Bill**	$75.70	$73.22	$82.04	$90.84
Wastewater Tipping Fees (per cubic meter)	$1.40	$1.95	$2.50	$3.00
Bulk Water (per cubic meter)	-	$4.15	$5.38	$5.54
Hydrant Rental Fee	$125.00	$250.00	$250.00	$250.00

*Based on 14 cubic meters
**Per 1 REU – Current rates based on 62.5 cubic meters; Proposed rates based on 51.2 cubic meters.

Details of other rates may be found in the attached Schedule A.

Rationale for the Board's decisions may be found under the heading Board Findings below.

2.0 Background

The RM operates the water and wastewater utility, servicing 2,177 water and wastewater customers, consisting of 1,362 metered water and wastewater customers, 8 metered water only customers, and 807 unmetered wastewater only customers. Wastewater only customers are billed using Residential Equivalency Units (REUs). The RM advises the number of REUs assigned is 956.78.

REUs are used in communities with unmetered distribution and/or collection systems, where information regarding actual consumption is unavailable. One REU is the estimate of the volume of water used or wastewater produced by an average single-family residence. The Utility allocates units to non-residential customers based on estimated consumption, as compared with a residence.

Rates were last approved for the Utility in 2022 in Board Order No. 3/22, with current rates coming into effect January 1, 2024.

Board Order No. 66/24 approved in principle, funding to partially recover the debenture servicing costs for the Dugald-Oakbank Water Treatment Plant and Supply Expansion Project (DOWS Project). The estimated water rate increase required to fund the net debt/amortization was $1.34 per cubic meter.

Water Supply and Distribution

The RM's water distribution system has over 38 kilometres of polyvinyl chloride (PVC) piping and its treatment process consists of chlorination and ultraviolet (UV) disinfection.

The Dugald water distribution system was installed in 1996. In 2020/21, the water treatment plant was upgraded and a new water source was added. The Oakbank water distribution system commenced operations in 2006, followed by significant upgrades to its water treatment plant in 2017. The Anola system went into service in 2006 and a second back-up supply well was added in 2020. The RM's water distribution infrastructure undergoes regular maintenance and capital investment upgrades when required. Supply wells for Dugald and

Anola have been added to ensure water distribution capacity in these communities is adequate.

There is an ongoing $29.4 million project for creation of a new regional water treatment plant, upgrades to the existing Dugald and Oakbank treatment plants, two new raw water wells, and extension of the water supply and distribution network for Oakbank.

Wastewater Collection and Treatment

The RM owns and operates a regional wastewater treatment facility (RWWTF) located southeast of Oakbank. The facility was commissioned in 2010 and consists of 11 facultative cells (3 primary and 8 secondary), serving the communities of Oakbank, Dugald and Anola with piped wastewater service. The facility also receives truck hauled wastewater (holding tank and septage) from the remaining residential, agricultural, and industrial properties located within the RM.

The most recent expansion to the facility occurred in 2021 with the addition and construction of an additional three Secondary Cells. Due to the RM of Springfield experiencing continued residential and commercial growth to its population, the wastewater treatment facility has reached its organic and hydraulic loading capacity. To address this, an upgrade and expansion project for the RWWTF has started. Construction is planned for 2026 to 2028 at an approximate cost of $37 to $52M.

Unaccounted for Water

The acceptable percentage of unaccounted for water is 10% based on industry standards. If the percentage is above this amount, the applicant is to explain why and provide a plan to remedy.

The RM's rate study reported unaccounted for water of 6.1% as of 2023.

3.0 Application

On July 2, 2025, the RM applied for revised water and wastewater rates for the Utility. The application was accompanied by a rate study prepared by the RM's consultant and By-Law No. 25-08, read for the first time on May 20, 2025.

A Public Notice of Application was issued on July 8, 2025, allowing for any questions or comments with respect to the proposed rate increases to the Board and/or the RM on or before August 22, 2025. There was one response to the Notice regarding magnitude of the requested rate increases.

When reviewing an application, the Board can either: hold a public hearing at which the applicant can present its case and customers can present their concerns; or where it is deemed to be in the best interests of a utility and its customers, the Board can review the application using a paper review process without holding a public hearing. The paper review process considers all written materials submitted by the Utility and the public, as well as any information requests and responses between the Board and the Utility. This process may reduce regulatory costs to the Utility.

A public hearing process allows the Utility and the public the opportunity to review the application and address any concerns with the Board present.

Whenever reasonable, the Board will review the application using a paper review process, which saves the cost of a public hearing process. The Board has chosen a paper review process for the RM's application.

The rates were calculated based on the following projections and include an annual inflation rate of 3% in the calculations:

Schedule of Utility Rate Requirements Rural Municipality of Springfield Springfield Water and Wastewater Utility 2026 to 2028 Budget Forecasts ($)			
	2026	**2027 Forecast**	**2028**
General Expenses			
Administration – Water	147,496	151,921	156,478
Administration - Wastewater	150,117	154,621	159,259
Total General Expenses	297,613	306,542	315,738
Revenue			
Penalties	3,834	3,834	3,834
Total General Revenues	3,834	3,834	3,834
Net Costs General	**293,779**	**308,708**	**311,904**
Water Expenses			
Purification and Treatment	230,215	237,122	244,235
Transmission and Distribution	40,525	41,741	42,993
Service of Supply	49,096	50,569	52,086
Hydrant Maintenance	10,609	10,927	11,255
Connection Costs	19,382	19,963	20,562
Amortization	330,157	981,673	981,025
Interest on Long-Term Debt	5,128	437,150	422,939
Contingency	37,113	37,113	37,113
Reserve	132,000	132,000	132,000
Total Water Expenses	854,225	1,948,258	1,944,208
Revenue			
Capital Grant Amortization	134,519	497,244	497,244
Property Tax – Debt Payments	40,584	309,010	309,010
Hydrant Rentals	53,500	53,500	53,500
Total Water Revenue	228,603	859,754	859,754
Net Water Costs	**625,622**	**1,088,504**	**1,084,454**
Wastewater Expenses			
Collection System	117,025	120,536	124,152
Treatment and Disposal	157,756	162,489	167,363
Lift Station	156,483	161,177	166,013
Transportation	19,985	20,584	21,202
Amortization	418,642	427,497	427,051

	Interest on Long-Term Debt	5,128	3,110	2,129
	Contingency	47,873	47,873	47,873
	Reserve	68,000	68,000	68,000
	Total Wastewater Expenses	990,892	1,011,266	1,023,783
Revenue				
	Capital Grant Amortization	134,519	134,519	134,519
	Lagoon Tipping Fees	157,563	201,482	241,408
	Property Tax – Debt Payments	40,584	20,521	20,521
	Total Wastewater Revenue	332,666	356,522	396,448
	Net Wastewater Costs	**658,226**	**654,744**	**627,335**
	Net Operating Costs	**1,577,627**	**2,051,956**	**2,023,693**

The proposed Utility rate increases are primarily to provide for the Dugald Oakbank Water System (DOWS) capital project, expiring wastewater debt payment revenue, and amortization of the Dugald Lift Station capital project.

Contingency Allowance and Utility Reserves

As per the Board's Water and Wastewater Rate Application Guidelines, a yearly allowance equal to 10% of the variable operating costs is recommended for a contingency allowance.

The RM's rate study includes a contingency allowance of $37,113 for water and $47,873 for wastewater or a total annual contingency allowance of $84,986. The requested contingency allowance meets the Board's Rate Application Guidelines.

The RM has included an annual reserve allowance of $200,000 ($132,000 – Water, $68,000 – Wastewater) for various future capital projects, to reduce the portion of future major capital projected funded by debt.

Working Capital Surplus/Deficit

Board Order No. 93/09 established that utilities should maintain a minimum working capital surplus, in an amount equal to 20% of annual expenses. The working capital surplus/deficit is defined as the Utility fund balance, excluding any capital-related items plus Utility reserves.

As per the 2024 Audited Financial Statements, the most recent information available, the working capital surplus for the Utility at December 31, 2024 was:

	2024
Utility Fund Surplus/Deficit	$26,491,147
Deduct: Tangible Capital Assets	(27,338,182)
Add: Asset Retirement Obligation	-
Add: Long-Term Debt	248,464
Add: Utility Reserve	9,889,224
Equals Working Capital Surplus	**9,290,653**
Operating Expenses	1,636,753
20% of Operating Expenses (Target)	**$327,351**

The Utility meets the Board minimum working capital surplus of 20%.

Cost Allocation Methodology

The Board requires all municipal governments to review the costs shared between its general operations and the Utility, and to allocate appropriate and reasonable costs to the Utility, based on a policy known as a Cost Allocation Methodology. This allocation must be submitted to the Board for approval and cannot be changed without receiving approval from the Board. The Board's requirements regarding cost allocation methodologies can be found in Board Order No. 93/09.

In Board Order No. 50/15, the Board approved an allocation plan of 11% of office time for clerk and staff; office supplies; insurance; and audits. Operating, construction, and maintenance costs were charged based on actual time worked. Road repair and labour on major projects were based on actual costs. External costs, dedicated to the Utility were charged directly.

The RM's proposed allocation plan for shared costs is as follows:

Rural Municipality of Springfield
Springfield Water and Wastewater Utility
Allocation Plan for Non-Direct Shared Services

March 2025

Category	Sub-category	Options		
		Activity Based (Note 1)	Tracked Increments	Flat Rate (Note 1)
1.0 Administrative Staff				See breakdown below
	1.1 Billing services – meter reading to receipting and collection.			
	1.2 Accounting/ auditing/ including bylaw making and enforcement.			
	1.3 Common office space			
	1.4 Office overheads (telephone, photocopier, computer, etc.)	Applicable costs are charged to the Utility		
2.0 Operating, construction, and maintenance costs				
	2.1 Vehicle – fuel, maintenance, lease costs, capital costs	The Utility owns its own vehicles and pays maintenance and fuel costs.		
	2.2 Labor – full time, part time, on call, sick time, vacation (see Note 2)		Time is tracked and charged to the Utility	
	2.3 Public works building and property.			Rent charged for use of the Public Works building is based on square footage of the building dedicated to the Utility.
	2.4 Road repairs and alike (see Note 3)	Based on actual costs		
3.0 Major projects				
	Interest/ financing	Interest for Utility debt		
	Labour	Based on Actual Costs		
	External costs	Direct charge (dedicated consulting)		

Note 1 – Allocation must be updated periodically to reflect impacts on inflation.
Note 2 – Including salaries and benefits.
Note 3 – If a project involves work benefitting both the Utility and general operations the costs may be shared. (i.e. If reconstructing a road and replacing services at the same time, a portion of the roadwork costs may be allocated to the Utility.)

Flat Rate Breakdown of Admin. Allocation

	Total	% Water	% Wastewater	Notes
Legislative (Salaries)	2.0%	1.0%	1.0%	2% of Legislative cost centre (as defined in the financial plan)
CAO & Staff	3.0%	1.5%	1.5%	3% of Accounts 10-1212-5130 & 10-1212-5134
Manager of Water and Waste	66.0%	33.0%	33.0%	66% of salaries and benefits
Utility Clerk	66.0%	33.0%	33.0%	66% of salaries and benefits
Office Rent	40.0%	20.0%	20.0%	Public Works building based on % of footprint dedicated to Utility

4.0 Board Findings

Debt Surcharge – DOWS Capital Project

The Board notes, Clause 3 of the Utility's By-Law for the RM's rate application included a 20-year debenture with payments of $0.96 per cubic meter to fund debenture servicing costs for the DOWS Capital Project for the term of the debenture.

In Board Order No. 66/24, the Board approved in principle a Utility surcharge, estimated at $1.34 per cubic meter at that time, to partially recover debenture servicing costs for the DOWS Capital Project. The Board also directed the RM to return to the Board with the final debenture servicing costs, including the annual payment and surcharge proposal, prior to billing customers.

On September 23, 2026, the Board confirmed with the RM's consultant, the RM has not yet finalized the debenture servicing costs and annual payment for the DOWS Capital Project. The Board therefore denies the debenture surcharge of $0.96 per cubic meter, for a period of 20 years to fund the debenture servicing costs for the DOWS Capital Project and reiterates its previous direction from Board Order No. 66/24 to return to the Public Utilities Board with the final debenture servicing costs (including the annual payment) and surcharge proposal prior to billing customers.

Utility Rates

The Board has reviewed the RM's application for revised rates, the projections presented by the RM in its rate application, and subsequent information provided by the RM.

The Board notes the calculations used to formulate the Utility's rates are not consistent with Public Utilities Board Guidelines. Rates have been calculated by forecasting each year's rate requirement, then taking the final year's rate requirement (in this case, January 1, 2028) and smoothing the rates backwards by making each year's rate increase uniform. This ratemaking methodology has been designed to phase-in rates approximately equally in each year to mitigate rate-shock and high year-over-year rate increases.

The Board varies revised rates for the utility, and varies the effective dates to October 1, 2026, January 1, 2027, and January 1, 2028, to align with the Utility's billing cycle.

The Board requires the RM to review the Utility's water and wastewater rates for adequacy and file a report with the Board, as well as an application for revised rates (if required) or apply for revised rates on or before June 1, 2028.

Audited Financial Statements

The Board notes the RM has not submitted its 2025 Audited Financial Statements and reminds the RM audited financial statements are to be reported to the Board no later than June 30 of the following year. The Board directs the RM to submit its 2025 Audited Financial Statements as soon as they are available.

Unaccounted for Water Loss

The Board commends the RM's efforts in maintaining unaccounted for water loss within industry standards for the Utility.

5.0 IT IS HEREBY ORDERED THAT:

1. The revised water and wastewater rates for the Rural Municipality of Springfield, Springfield Water and Wastewater Utility, BE AND ARE HEREBY VARIED in accordance with the attached Schedule A, effective October 1, 2026, January 1, 2027, and January 1, 2028.

2. The debenture surcharge of $0.96 per cubic meter requested by the Rural Municipality of Springfield, Springfield Water and Wastewater Utility, to partially fund recovery for the debenture servicing costs for the Dugald Oakbank Water System Capital Project, BE AND IS HEREBY DENIED.

3. The Rural Municipality of Springfield, Springfield Water and Wastewater Utility, is required to return to the Public Utilities Board with the final debenture servicing costs (including the annual payment) and surcharge proposal prior to billing customers.

4. The Shared Cost Allocation Methodology for the Rural Municipality of Springfield BE AND IS HEREBY APPROVED.

5. The Rural Municipality of Springfield is to provide a notice of the decisions found in this Order to its customers as soon as possible.

6. The Rural Municipality of Springfield amend its water and wastewater rate By-Law to reflect the decisions in this Order and submit a copy to the Board once it has received third and final reading.

7. The Rural Municipality of Springfield review its water and wastewater rates for the Springfield Water and Wastewater Utility for adequacy and file a report with the Public Utilities Board, as well as an application for revised rates if required, by no later than June 1, 2028.

8. The Rural Municipality of Springfield submit its 2025 Audited Financial Statements as soon as they are available.

Board decisions may be appealed in accordance with the provisions of Section 58 of *The Public Utilities Board Act*, or reviewed in accordance with Section 58 of the Board's Rules of Practice and Procedure (Rules). The Board's Rules may be viewed on the Board's website at www.pubmanitoba.ca.

Fees payable upon this Order - $500.00

THE PUBLIC UTILITIES BOARD

"Shawn McCutcheon"
Panel Chair

"Frederick Mykytyshyn"
Assistant Associate Secretary

Certified a true copy of Order No. 140/26
Issued by The Public Utilities Board

Assistant Associate Secretary

SCHEDULE "A"
RURAL MUNICIPALITY OF SPRINGFIELD
SPRINGFIELD WATER & WASTEWATER UTILITY
UTILITY RATE BY-LAW NO. 25-08

SCHEDULE OF QUARTERLY RATES

1. Quarterly Service Charges & Commodity Rates **October 1, 2026**

	Water	Wastewater	
Quarterly Service Charge:	$23.19	$14.85	
			Water &
Commodity Rates	Water	Wastewater	Wastewater
Per Cubic Meter:	$2.43	$1.14	$3.57

Unmetered Wastewater Only
Per 1 Residential Equivalency Unit: $58.37

Wastewater Tipping Fees
Per Cubic Meter: $1.95

Bulk Water Rate
Per Cubic Meter: $4.15

2. Minimum Charges per Quarter

Notwithstanding the rates set forth in clause 1, all customers will pay the applicable minimum charges per quarter set out below, which includes the volume allowance as listed.

For all metered accounts, volumes in excess of the minimum quarterly allowance will be charged at the applicable commodity rate.

a. Metered Water & Wastewater Customers

Meter Size (mm)	Group Capacity Ratio	Volume Included (CM)	Water Customer Service Charge	Wastewater Customer Service Charge	Water Commodity Charge	Wastewater Commodity Charge	Water & Wastewater Total Quarterly Minimum
15	1	14	$ 23.19	$ 14.85	$ 34.02	$ 15.96	$ 88.02
19	2	28	$ 23.19	$ 14.85	$ 68.04	$ 31.92	$ 138.00
25	4	56	$ 23.19	$ 14.85	$ 136.08	$ 63.84	$ 237.96
38	10	140	$ 23.19	$ 14.85	$ 340.20	$ 159.60	$ 537.84
50	25	350	$ 23.19	$ 14.85	$ 850.50	$ 399.00	$ 1,287.54
75	45	630	$ 23.19	$ 14.85	$ 1,530.90	$ 718.20	$ 2,287.14
100	90	1,260	$ 23.19	$ 14.85	$ 3,061.80	$ 1,436.40	$ 4,536.24
150	170	2,380	$ 23.19	$ 14.85	$ 5,783.40	$ 2,713.20	$ 8,534.64

b. Metered Water Only Customers

The minimum charge for water only customers shall be the same for each meter size as shown above but the Wastewater Customer Service Charge and Wastewater Commodity Charge will be excluded.

c. Unmetered Wastewater Only Customers

Classification	Residential Equivalency Units	Wastewater Customer Service	Wastewater Commodity Charge	Total Quarterly Charges
Commercial/Residential; single unit	1.00	$ 14.85	$ 58.37	$ 73.22
Commercial/Residential; multi unit				
659 Main St., Oakbank	1.30	$ 14.85	$ 75.88	$ 90.73
667 Main St., Oakbank	1.50	$ 14.85	$ 87.56	$ 102.41
559 Main St., Oakbank	2.00	$ 14.85	$ 116.74	$ 131.59
573 Main St., Oakbank	2.00	$ 14.85	$ 116.74	$ 131.59
576 Balsam Cres., Oakbank	2.00	$ 14.85	$ 116.74	$ 131.59
630 Balsam Cres., Oakbank	2.00	$ 14.85	$ 116.74	$ 131.59
646 Pine Dr., Oakbank	2.00	$ 14.85	$ 116.74	$ 131.59
27030 B, PTH 15 60N	2.25	$ 14.85	$ 131.33	$ 146.18
777 Cedar Avenue, Oakbank	2.60	$ 14.85	$ 151.76	$ 166.61
26157 Oakwood Rd., Oakbank	2.65	$ 14.85	$ 154.68	$ 169.53
582 Balsam Cres., Oakbank	3.00	$ 14.85	$ 175.11	$ 189.96
623 Balsam Cres., Oakbank	3.00	$ 14.85	$ 175.11	$ 189.96
27055 Oakwood Rd., Oakbank	3.00	$ 14.85	$ 175.11	$ 189.96
27030 PTH 15 Road 60N	3.75	$ 14.85	$ 218.89	$ 233.74
1016 Almey Avenue, Oakbank	4.50	$ 14.85	$ 262.67	$ 277.52
643 Main St., Oakbank	5.00	$ 14.85	$ 291.85	$ 306.70
686 Main St., Oakbank	5.50	$ 14.85	$ 321.04	$ 335.89
689 Main St., Oakbank	5.50	$ 14.85	$ 321.04	$ 335.89
674 Main St., Oakbank	6.19	$ 14.85	$ 361.31	$ 376.16
27047 Oakwood Rd., Oakbank	6.20	$ 14.85	$ 361.89	$ 376.74
36003 PTH 15 RD 60N	8.35	$ 14.85	$ 487.39	$ 502.24
544 Main St., Oakbank	10.82	$ 14.85	$ 631.56	$ 646.41
860 Cedar Ave., Oakbank	13.10	$ 14.85	$ 764.65	$ 779.50
826 Cedar Ave., Oakbank	17.72	$ 14.85	$1,034.32	$1,049.17
680 Pine Dr., Oakbank	23.60	$ 14.85	$1,377.53	$1,392.38
841 Cedar Ave., Oakbank	33.75	$ 14.85	$1,969.99	$1,984.84

1. Quarterly Service Charges & Commodity Rates January 1, 2027

	Water	Wastewater	
Quarterly Service Charge:	$25.70	$16.50	
			Water &
Commodity Rates	Water	Wastewater	Wastewater
Per Cubic Meter:	$2.56	$1.28	$3.84

Unmetered Wastewater Only
Per 1 Residential Equivalency Unit: $65.54

Wastewater Tipping Fees
Per Cubic Meter: $2.50

Bulk Water Rate
Per Cubic Meter: $5.38

2. Minimum Charges per Quarter

Notwithstanding the rates set forth in clause 1, all customers will pay the applicable minimum charges per quarter set out below, which includes the volume allowance as listed.
For all metered accounts, volumes in excess of the minimum quarterly allowance will be charged at the applicable commodity rate.

a. Metered Water & Wastewater Customers

Meter Size (mm)	Group Capacity Ratio	Volume Included (CM)	Water Customer Service Charge	Wastewater Customer Service Charge	Water Commodity Charge	Wastewater Commodity Charge	Water & Wastewater Total Quarterly Minimum
15	1	14	$ 25.70	$ 16.50	$ 35.84	$ 17.92	$ 95.96
19	2	28	$ 25.70	$ 16.50	$ 71.68	$ 35.84	$ 149.72
25	4	56	$ 25.70	$ 16.50	$ 143.36	$ 71.68	$ 257.24
38	10	140	$ 25.70	$ 16.50	$ 358.40	$ 179.20	$ 579.80
50	25	350	$ 25.70	$ 16.50	$ 896.00	$ 448.00	$ 1,386.20
75	45	630	$ 25.70	$ 16.50	$ 1,612.80	$ 806.40	$ 2,461.40
100	90	1,260	$ 25.70	$ 16.50	$ 3,225.60	$ 1,612.80	$ 4,880.60
150	170	2,380	$ 25.70	$ 16.50	$ 6,092.80	$ 3,046.40	$ 9,181.40

b. Metered Water Only Customers
The minimum charge for water only customers shall be the same for each meter size as shown above but the Wastewater Customer Service Charge and Wastewater Commodity Charge will be excluded.

c. Unmetered Wastewater Only Customers

Classification	Residential Equivalency Units	Wastewater Customer Service	Wastewater Commodity Charge	Total Quarterly Charges
Commercial/Residential; single unit	1.00	$ 16.50	$ 65.54	$ 82.04
Commercial/Residential; multi unit				
659 Main St., Oakbank	1.30	$ 16.50	$ 85.20	$ 101.70
667 Main St., Oakbank	1.50	$ 16.50	$ 98.31	$ 114.81
559 Main St., Oakbank	2.00	$ 16.50	$ 131.08	$ 147.58
573 Main St., Oakbank	2.00	$ 16.50	$ 131.08	$ 147.58
576 Balsam Cres., Oakbank	2.00	$ 16.50	$ 131.08	$ 147.58
630 Balsam Cres., Oakbank	2.00	$ 16.50	$ 131.08	$ 147.58
646 Pine Dr., Oakbank	2.00	$ 16.50	$ 131.08	$ 147.58
27030 B, PTH 15 60N	2.25	$ 16.50	$ 147.47	$ 163.97
777 Cedar Avenue, Oakbank	2.60	$ 16.50	$ 170.40	$ 186.90
26157 Oakwood Rd., Oakbank	2.65	$ 16.50	$ 173.68	$ 190.18
582 Balsam Cres., Oakbank	3.00	$ 16.50	$ 196.62	$ 213.12
623 Balsam Cres., Oakbank	3.00	$ 16.50	$ 196.62	$ 213.12
27055 Oakwood Rd., Oakbank	3.00	$ 16.50	$ 196.62	$ 213.12
27030 PTH 15 Road 60N	3.75	$ 16.50	$ 245.78	$ 262.28
1016 Almey Avenue, Oakbank	4.50	$ 16.50	$ 294.93	$ 311.43
643 Main St., Oakbank	5.00	$ 16.50	$ 327.70	$ 344.20
686 Main St., Oakbank	5.50	$ 16.50	$ 360.47	$ 376.97
689 Main St., Oakbank	5.50	$ 16.50	$ 360.47	$ 376.97
674 Main St., Oakbank	6.19	$ 16.50	$ 405.69	$ 422.19
27047 Oakwood Rd., Oakbank	6.20	$ 16.50	$ 406.35	$ 422.85
36003 PTH 15 RD 60N	8.35	$ 16.50	$ 547.26	$ 563.76
544 Main St., Oakbank	10.82	$ 16.50	$ 709.14	$ 725.64
860 Cedar Ave., Oakbank	13.10	$ 16.50	$ 858.57	$ 875.07
826 Cedar Ave., Oakbank	17.72	$ 16.50	$1,161.37	$1,177.87
680 Pine Dr., Oakbank	23.60	$ 16.50	$1,546.74	$1,563.24
841 Cedar Ave., Oakbank	33.75	$ 16.50	$2,211.98	$2,228.48

1. Quarterly Service Charges & Commodity Rates January 1, 2028

	Water	Wastewater	
Quarterly Service Charge:	$28.20	$18.14	
			Water &
Commodity Rates	Water	Wastewater	Wastewater
Per Cubic Meter:	$2.70	$1.42	$4.12

Unmetered Wastewater Only
Per 1 Residential Equivalency Unit: $72.70

Wastewater Tipping Fees
Per Cubic Meter: $3.00

Bulk Water Rate
Per Cubic Meter: $5.54

2. Minimum Charges per Quarter

Notwithstanding the rates set forth in clause 1, all customers will pay the applicable minimum charges per quarter set out below, which includes the volume allowance as listed.
For all metered accounts, volumes in excess of the minimum quarterly allowance will be charged at the applicable commodity rate.

a. Metered Water & Wastewater Customers

Meter Size (mm)	Group Capacity Ratio	Volume Included (CM)	Water Customer Service Charge	Wastewater Customer Service Charge	Water Commodity Charge	Wastewater Commodity Charge	Water & Wastewater Total Quarterly Minimum
15	1	14	$ 28.20	$ 18.14	$ 37.80	$ 19.88	$ 104.02
19	2	28	$ 28.20	$ 18.14	$ 75.60	$ 39.76	$ 161.70
25	4	56	$ 28.20	$ 18.14	$ 151.20	$ 79.52	$ 277.06
38	10	140	$ 28.20	$ 18.14	$ 378.00	$ 198.80	$ 623.14
50	25	350	$ 28.20	$ 18.14	$ 945.00	$ 497.00	$ 1,488.34
75	45	630	$ 28.20	$ 18.14	$ 1,701.00	$ 894.60	$ 2,641.94
100	90	1,260	$ 28.20	$ 18.14	$ 3,402.00	$ 1,789.20	$ 5,237.54
150	170	2,380	$ 28.20	$ 18.14	$ 6,426.00	$ 3,379.60	$ 9,851.94

b. Metered Water Only Customers

The minimum charge for water only customers shall be the same for each meter size as shown above but the Wastewater Customer Service Charge and Wastewater Commodity Charge will be excluded.

c. Unmetered Wastewater Only Customers

Classification	Residential Equivalen	Wastewater Customer Service	Wastewater Commodity Charge	Total Quarterly Charges
Commercial/Residential; single unit	1.00	$ 18.14	$ 72.70	$ 90.84
Commercial/Residential; multi unit				
659 Main St., Oakbank	1.30	$ 18.14	$ 94.51	$ 112.65
667 Main St., Oakbank	1.50	$ 18.14	$ 109.05	$ 127.19
559 Main St., Oakbank	2.00	$ 18.14	$ 145.40	$ 163.54
573 Main St., Oakbank	2.00	$ 18.14	$ 145.40	$ 163.54
576 Balsam Cres., Oakbank	2.00	$ 18.14	$ 145.40	$ 163.54
630 Balsam Cres., Oakbank	2.00	$ 18.14	$ 145.40	$ 163.54
646 Pine Dr., Oakbank	2.00	$ 18.14	$ 145.40	$ 163.54
27030 B, PTH 15 60N	2.25	$ 18.14	$ 163.58	$ 181.72
777 Cedar Avenue, Oakbank	2.60	$ 18.14	$ 189.02	$ 207.16
26157 Oakwood Rd., Oakbank	2.65	$ 18.14	$ 192.66	$ 210.80
582 Balsam Cres., Oakbank	3.00	$ 18.14	$ 218.10	$ 236.24
623 Balsam Cres., Oakbank	3.00	$ 18.14	$ 218.10	$ 236.24
27055 Oakwood Rd., Oakbank	3.00	$ 18.14	$ 218.10	$ 236.24
27030 PTH 15 Road 60N	3.75	$ 18.14	$ 272.63	$ 290.77
1016 Almey Avenue, Oakbank	4.50	$ 18.14	$ 327.15	$ 345.29
643 Main St., Oakbank	5.00	$ 18.14	$ 363.50	$ 381.64
686 Main St., Oakbank	5.50	$ 18.14	$ 399.85	$ 417.99
689 Main St., Oakbank	5.50	$ 18.14	$ 399.85	$ 417.99
674 Main St., Oakbank	6.19	$ 18.14	$ 450.01	$ 468.15
27047 Oakwood Rd., Oakbank	6.20	$ 18.14	$ 450.74	$ 468.88
36003 PTH 15 RD 60N	8.35	$ 18.14	$ 607.05	$ 625.19
544 Main St., Oakbank	10.82	$ 18.14	$ 786.61	$ 804.75
860 Cedar Ave., Oakbank	13.10	$ 18.14	$ 952.37	$ 970.51
826 Cedar Ave., Oakbank	17.72	$ 18.14	$1,288.24	$1,306.38
680 Pine Dr., Oakbank	23.60	$ 18.14	$1,715.72	$1,733.86
841 Cedar Ave., Oakbank	33.75	$ 18.14	$2,453.63	$2,471.77

The following clauses take effect October 1, 2026:

3. Billings And Penalties

Accounts shall be billed quarterly and bills shall be due and payable 30 days after mailing of the bills. A late payment penalty charge of 1.25% compounded monthly shall be charged on the dollar amount owing after the billing due date.

4. Disconnection and Reconnection

The Public Utilities Board has approved the Conditions Precedent to be followed by the Rural Municipality with respect to disconnection of service for non-payment, including such matters as notice and the right to appeal such action to The Public Utilities Board. A copy of the Conditions Precedent is available for inspection at the Rural Municipality's office.

Any service disconnected due to non-payment of account shall not be reconnected until all arrears, penalties, and a reconnection fee of $150.00 have been paid.

5. Liability for Charges

Pursuant to Section 252(2) of *The Municipal Act*, the amount of all outstanding charges for water and wastewater services, including fines and penalties, are a lien and charge upon the land serviced, and shall be collected in the same manner in which ordinary taxes upon the land are collectible, and with like remedies. Where a tenant is in arrears the property should be notified in all cases.

6. Hydrant Charges

The Rural Municipality of Springfield, or any other hydrant owner, will pay to the Springfield Utility an annual rental fee of $250.00 per hydrant for the purpose of maintaining and repairing all fire hydrants connected to the system, which shall include the cost of water used for firefighting or training purposes.

7. Wastewater Hauler License Fees

Initial wastewater hauler licensing fees shall be $125.00 per truck registered, and $75.00 annually thereafter for renewals of said license.

8. Water Allowance Due To Line Freezing

In any case where, at the request of Council, a customer allows water to run continuously for any period of time to prevent the water lines in the water system from freezing, the charge to the customer for the current quarter shall be the average of the billings for the last two previous quarters to the same customer, or to the same premises if the occupant has changed.

9. Errors and/or Omission in Billing

For any accounts found to be in error, and whether that error results in the customer owing or the customer to receive a credit, that such adjustments will be made up to 2 years prior to the notification of the error. In the case of crediting the account, that adjustment will be made immediately, and the utility bill will show a credit. In the case of additional charges being required, the property owner shall have up to the amount of time being adjusted to pay the additional charges, in equal quarterly payments.

10. Service To Customers Outside Rural Municipality of Springfield Limits

The Council of Rural Municipality of Springfield may sign Agreements with customers for the provision of water and/or wastewater services by the Springfield Utility to properties located outside the boundaries of the Rural Municipality. Such Agreements shall provide for payment of the appropriate rates set out in the Schedule, as well as a surcharge set by Resolution of Council, which shall be equivalent to the frontage levy, general taxes, and special taxes for Utility purposes in effect at the time or may be in effect from time to time, and which would be levied on the property concerned if it were within Rural Municipality of Springfield boundaries. In addition, all costs of connecting to the Utility's mains, and installing and maintaining service connections, will be paid by the customer.

11. Wastewater Surcharges

a) There may be levied annually, in addition to the rates set forth above, a special surcharge on wastewater having a Biochemical Oxygen Demand in excess of 300 parts per million, to be set by Resolution of Council.

b) A special surcharge for substances requiring special treatment shall be charged based on the actual costs of treatment required for the particular wastewater or industrial waste.

12. Water Meters

Water meters are owned by the Utility but are the responsibility of the utility customer to maintain. If the water meter is broken, frozen, etc., the utility customer will be billed for a new meter at the current cost of replacement.

13. Meter Testing

That in any case where a utility customer requests that a meter be tested for accuracy, the customer will provide the Rural Municipality with a deposit of $150.00. The Rural Municipality will then remove the subject meter and send it to an independent lab for testing. If the meter is found to be faulty, all costs associated with the testing process will be borne by the Rural Municipality, the deposit will be refunded to the customer, and the customer’s account will be adjusted for the preceding six (6) months. If the meter is found to be in proper working order, all costs associated with the testing process will be borne by the customer and the customer will be billed or refunded any balance owing.

14. Cross Connections

No customer or person shall connect, cause to be connected or allow to remain connected any piping, fixture, fitting, container or appliance in a manner which under any circumstances may allow water, wastewater or any harmful liquid or substance to enter the Rural Municipality's water system.

If a condition is found to exist which, in the opinion of the Rural Municipality, is contrary to the aforesaid, the Rural Municipality may either:

- Shut off the service or services; or
- Give notice to the customer to correct the fault at his or her own expense within a specified time period.

15. Conditions of Disrepair

In the event that there are conditions of disrepair in the wastewater and water works on a property that detrimentally affects the system as a whole and, upon the failure of the owner of the property to correct the condition within a reasonable time, the Rural Municipality, or its agents, may enter the property, effect repairs and charge the cost thereof against the subject property as ordinary taxes.

16. Authorization for Officer to Enter Upon Premises

Rural Municipality of Springfield Utility operators, or other employee authorized by the Rural Municipality in the absence of the Manager of Water and Waste, shall be authorized to enter upon any premise for the purpose of:

- affixing to any pipe, wire or apparatus connected with any such utility, a meter or any other measuring or testing device; or
- taking readings from, repairing, inspecting or removing any meter or apparatus belonging to the Utility.