

**Order No. 76/25**

**RURAL MUNICIPALITY OF HANOVER  
KLEEFELD WATER AND WASTEWATER UTILITY  
REVISED WATER AND WASTEWATER RATES  
EFFECTIVE JULY 1, 2025, JANUARY 1, 2026, JANUARY 1, 2027, AND  
JANUARY 1, 2028**

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**MAY 23, 2025**

**BEFORE: Irene Hamilton, K.C., Panel Chair  
Kim Sharman, Panel Member**

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## 1.0 Executive Summary

By this Order, the Public Utilities Board (Board) approves the requested water and wastewater rates for the Rural Municipality of Hanover (RM), Kleefeld Water and Wastewater Utility (Utility) and varies the effective dates to July 1, 2025, January 1, 2026, January 1, 2027, and January 1, 2028.

The Board approves rates as follows:

	<b>Current Rates</b>	<b>July 1, 2025</b>	<b>January 1, 2026</b>	<b>January 1, 2027</b>	<b>January 1, 2028</b>
Quarterly Service Charge	\$18.01	\$15.94	\$13.87	\$11.80	\$9.72
Water (per 1,000 gallons)	\$9.31	\$9.81	\$10.31	\$10.81	\$11.29
Wastewater (per 1,000 gallons)	\$1.37	\$1.69	\$2.01	\$2.33	\$2.64
Minimum Quarterly Charge*	\$50.05	\$50.44	\$50.83	\$51.22	\$51.51
Minimum Quarterly Charge – Unmetered Wastewater Only**	\$31.71	\$29.80	\$30.35	\$30.91	\$31.37
Hydrant Rental	\$135.00	\$150.00	\$150.00	\$150.00	\$150.00
Meter Testing	\$50.00	\$100.00	\$100.00	\$100.00	\$100.00

\*Based on 3,000 gallons

\*\*Current rate based on 10,000 gallons. Approved rates based on 8,200 gallons

Details of other rates may be found in the attached Schedule A.

Note – The RM operates five separate utilities. This Order pertains to the application and rates for the Kleefeld Water and Wastewater Utility only. The allocation of costs among the five utilities is discussed in the Cost Allocation Methodology section of this Order below.

Rationale for the Board's decisions may be found under the heading Board Findings below.

## 2.0 Background

The RM operates a water and wastewater utility, servicing 541 water and wastewater, five water only, and 32 wastewater only customers (or a total of 578 customers). Rates were last approved for the Utility in 2019 in Board Order No. 171/19, effective January 1, 2020 with the last rates coming into effect January 1, 2023.

### Water Supply and Distribution

Water sources include one main well and a back-up well. There is one storage reservoir completed in 2011 at cost of \$1,500,000. Water is treated by sodium hypochlorite as well as two ultraviolet (UV) reactors installed in 2020.

Water lines were installed in the 1960s and have been expanded periodically since. Additional water distribution lines were added in 2013 at cost of \$470,000 and 2023 at cost of \$650,000.

### Wastewater Collection and Treatment

The wastewater system is a low-pressure system with one lift station, lines ranging from 2" to 8", and gravity using 8" lines. Wastewater lines were installed in the 1960s and have been expanded periodically since.

The RM advises, as two new developments to the North and West of the community come online, the lagoon will near capacity. The ongoing Regional Wastewater System Project is planned to address the forecasted capacity limitation.

### Unaccounted for Water

The acceptable percentage of unaccounted for water is 10% based on industry standards. If the percentage is above this amount, the applicant is to explain why and provide a plan to remedy.

The RM's rate study reports unaccounted for water of 9.2% as of 2022, which is less than the acceptable percentage.

### **3.0 Application**

On May 22, 2024, the RM applied for revised water and wastewater rates for the Utility.

A Public Notice of Application was issued on May 28, 2024 allowing for any questions or comments with respect to the proposed rate increases to the Board and/or the RM on or before July 12, 2024. There were no responses to the Notice.

When reviewing an application the Board can either: hold a public hearing at which the applicant can present its case and customers can present their concerns; or where it is deemed to be in the best interests of a utility and its customers, the Board can review the application using a paper review process without holding a public hearing. The paper review process considers all written materials submitted by the Utility and the public, as well as any information requests and responses between the Board and the Utility. This process may reduce regulatory costs to the Utility.

A public hearing process allows the Utility and the public the opportunity to review the application and address any concerns with the Board present.

Whenever reasonable, the Board will review the application using a paper review process, which saves the cost of a public hearing process. The Board has chosen a paper review process for the RM's application.

The RM included the following expenditure forecast and projections in its application that include an annual inflation rate of 3.0% in some of the calculations:

**Schedule of Utility Rate Requirements**  
**Rural Municipality of Hanover – Kleefeld Water and Wastewater Utility**  
**2025 to 2028 Budget Forecasts (\$)**

	<b>2025</b>	<b>2026</b>	<b>2027</b>	<b>2028</b>
	<b>Forecast</b>			
<b>General Expenses</b>				
Administration	21,796	22,450	23,123	23,817
Billing and Collection	1,384	1,426	1,469	1,513
Total General Expenses	23,180	23,876	24,592	25,330
<b>Revenue</b>				
Penalties	2,855	2,855	2,855	2,855
Total General Revenue	2,855	2,855	2,855	2,855
<b>Net Costs General</b>	<b>20,325</b>	<b>21,021</b>	<b>21,737</b>	<b>22,475</b>
<b>Water Expenses</b>				
Purification and Treatment	70,031	72,132	74,296	76,524
Transmission and Distribution	17,422	17,945	18,483	19,038
Connection Costs	1,958	2,017	2,078	2,140
Amortization	116,251	116,251	116,251	116,251
Interest on Long-Term Debt	2,586	-	-	-
Reserves	42,000	42,000	42,000	42,000
Contingency	9,770	9,770	9,770	9,770
Total Water Expenses	260,018	260,115	262,878	265,723
<b>Revenue</b>				
Hydrant Rentals	10,350	10,350	10,350	10,350
Amortization of Capital Grants	36,618	36,618	36,618	36,618
Taxation Revenue	106,269	-	-	-
Total Water Revenue	153,237	46,968	46,968	46,968
<b>Net Costs Water</b>	<b>106,781</b>	<b>213,147</b>	<b>215,910</b>	<b>218,755</b>
<b>Wastewater Expenses</b>				
Collection System	1,435	1,478	1,523	1,568
Lift Station	6,972	7,181	7,397	7,619
Treatment and Disposal	31,954	32,913	33,900	34,917
Amortization	50,003	50,003	50,003	45,953
Interest on Long-Term Debt	2,065	-	-	-
Reserves	18,000	18,000	18,000	18,000
Contingency	4,410	4,410	4,410	4,410
Total Wastewater Expenses	114,839	113,985	115,233	112,467

<b>Revenue</b>				
Amortization of Capital Grants	52,829	52,829	52,829	52,829
Taxation Revenue	84,862	-	-	-
Lagoon Tipping Fees	6,525	6,525	6,525	6,525
Total Wastewater Revenue	144,216	59,354	59,354	59,354
<b>Net Costs Wastewater</b>	<b>(29,377)</b>	<b>54,631</b>	<b>55,879</b>	<b>53,113</b>
<b>Net Operating Costs</b>	<b>97,729</b>	<b>288,799</b>	<b>293,526</b>	<b>294,343</b>

The proposed Utility rate increases are primarily to account for inflation and expiration of property tax revenues.

### Contingency Allowance and Utility Reserves

As per the Board's Water and Wastewater Rate Application Guidelines, a yearly allowance equal to 10% of the variable operating costs is recommended for a contingency allowance.

The RM has included a contingency allowance of \$9,770 per year for water and \$4,410 for wastewater or at total contingency allowance of \$14,181 per year in its forecast.

The RM has included a reserve allowance of \$42,000 per year for water and \$18,000 per year for wastewater or a total reserve allowance of \$60,000 per year in its forecast. The reserve allocation is to continue building funds at a modest rate to reduce funding requirements from other sources for the ongoing Regional Wastewater System Project.

### Working Capital Surplus/Deficit

Board Order No. 93/09 established that utilities should maintain a minimum working capital surplus, in an amount equal to 20% of annual expenses. The working capital surplus/deficit is defined as the Utility fund balance, excluding any capital related items plus Utility reserves.

As per the 2023 Audited Financial Statements, the most recent information available, the working capital surplus for the Utility at December 31, 2023 was:

	2023
Utility Fund Surplus/Deficit	\$3,637,166
Deduct: Tangible Capital Assets	(3,941,722)
Add: Asset Retirement Obligation	-
Add: Long-Term Debt	366,915
Add: Utility Reserve	837,454
<b>Equals Working Capital Surplus (Deficit)</b>	<b>\$899,813</b>
Operating Expenses	317,561
<b>20% of Operating Expenses (Target)</b>	<b>\$63,512</b>

The Utility meets the Board minimum working capital surplus of 20%.

### Cost Allocation Methodology

The Board requires all municipal governments to review the costs shared between its general operations and the Utility, and to allocate appropriate and reasonable costs to the Utility, based on a policy known as a Cost Allocation Methodology. This allocation must be submitted to the Board for approval and cannot be changed without receiving approval from the Board. The Board's requirements regarding cost allocation methodologies can be found in Board Order No. 93/09.

The RM is not requesting any changes from the cost allocation methodology approved in Board Order No. 87/17 as follows:

The RM is using the three-year rolling average numbers for the calculation of both the total shared overhead and proportional allocation for each utility to help lessen to impact of temporary annual fluctuations and addresses the Board's concern in Order No. 57/17.

The allocation expense for each utility is calculated each year based on the proposed methodology and incorporated into the annual planning and budgeting process. The RM states "This plan has the advantages of being equitable, not overly sensitive to temporary expense fluctuations, easy to administer, and a good approximation of the 'true' cost of

providing shared services to utilities”. This plan also applies a consistent approach to all five utilities which is also important to the Council.

The RM explains in the application there are eight categories of shared direct overhead costs considered for the shared cost allocation. In addition, there are shared engineering/utility administration expenses and shared expenses for the Works and Operations office facility located in Kleefeld which are also reflected in the cost allocation. All costs were assigned an allocation percentage based on information the RM gathered by an employee survey and direct discussions. The allocation is proposed as a proportion of the actual activity attributable to utility functions. The percentages have been applied to the average annual cost (three year rolling average) for each of the eight categories to arrive at an amount to be allocated to utility overhead.

#### Allocation Plan of Shared Costs for All Utilities:

<b>Shared Overhead Expenses</b>	<b>Allocation % Based on Activity</b>
Legislative	1.50%
Administrative Employee	4.25%
Office Overhead	4.25%
Legal	4.25%
Audit	4.25%
Insurance	4.25%
Engineering/Utility Administration Employee	25.0%
Workshop Overhead	5.0%

The utility overhead is applied to the five utilities based on relative proportional percentage of size represented by the three-year average rolling expenses for each utility (Schedule 9) divided by the total expenses for all utilities (Schedule 9 – Consolidated).

<b>Utility</b>	<b>Proportional Share per Utility (%)</b>
Grunthal Water and Wastewater Utility	36.0%
Kleefeld Water and Wastewater Utility	15.0%
Blumenort Wastewater Utility	21.0%
Mitchell Wastewater Utility	22.0%
New Bothwell Wastewater Utility	6.0%

The RM states it should be noted that these costs will be found in the pre-consolidation annual year-end financial statements prepared by municipal staff not the Public Sector Accounting Board (PSAB) consolidated audited financial statements for two reasons:

1. The consolidated audited financial statements contain administrative costs not attributable to utility operations including those of six additional government reporting entities controlled by the RM. This would result in unfair distribution of administrative, legal, audit and insurance costs.
2. The consolidated audited financial statements are generally not published until long after the annual utility budgeting process must be completed. Resulting in untimely budget allocations if relied on.

## 4.0 Board Findings

### Rate Application

The Board has reviewed the application and the projections presented by the RM in its rate application and notes the calculations used to formulate the Utility's rates are not consistent with Public Utilities Board Guidelines, but instead have been designed to phase-in rates to mitigate rate-shock and high year-over-year rate increases.

The Board approves the rates as requested by the RM, but varies the effective dates to July 1, 2025, January 1, 2026, January 1, 2027, and January 1, 2028 to coincide with the Utility's billing cycle.

The Board directs the RM to review the water and wastewater rates for the Utility for adequacy and file a report with the Board, as well as an application for revised rates on or before May 1, 2028.

## **5.0 IT IS HEREBY ORDERED THAT:**

1. The requested water and wastewater rates for the Rural Municipality of Hanover, Kleefeld Water and Wastewater Utility, BE AND ARE HEREBY VARIED in accordance with the attached Schedule A, effective July 1, 2025, January 1, 2026, January 1, 2027, and January 1, 2028.
2. The Rural Municipality of Hanover is to provide a notice of the decisions found in this Order to its customers as soon as possible, with a copy provided to the Public Utilities Board.
3. The Rural Municipality of Hanover amend its water and wastewater rate By-Law to reflect the decisions in this Order and submit a copy to the Board once it has received third and final reading.
4. The Rural Municipality of Hanover review its water and wastewater rates for the Kleefeld Water and Wastewater Utility for adequacy and file a report with the Public Utilities Board, as well as an application for revised rates if required, by no later than May 1, 2028.

Board decisions may be appealed in accordance with the provisions of Section 58 of *The Public Utilities Board Act*, or reviewed in accordance with Section 36 of the Board's Rules of Practice and Procedure (Rules). The Board's Rules may be viewed on the Board's website at [www.pubmanitoba.ca](http://www.pubmanitoba.ca)

Fees payable upon this Order - \$500.00

THE PUBLIC UTILITIES BOARD

"Irene Hamilton"

Panel Chair

"Frederick Mykytyshyn"

Assistant Associate Secretary

Certified a true copy of Order No. 76/25

Issued by The Public Utilities Board



Assistant Associate Secretary

**SCHEDULE A  
RURAL MUNICIPALITY OF HANOVER  
KLEEFELD WATER AND WASTEWATER UTILITY  
WATER AND WASTEWATER UTILITY RATES BY-LAW #2569-24  
SCHEDULE OF QUARTERLY RATES**

**1. Schedule of Commodity Rates & Quarterly Service Charge July 1, 2025**

Quarterly Service Charge      \$15.94

Commodity Rates	Water	Wastewater	Water & Wastewater
Per 1,000 gallons	\$9.81	\$1.69	\$11.50

**2. Minimum Charges per Quarter**

Notwithstanding the rates set forth in paragraph 1, all customers will pay the applicable minimum charges per quarter set out below, which includes the volume allowance as listed.

For all metered accounts, volumes in excess of the minimum quarterly allowance will be charged at the applicable commodity rate.

**a. Metered Water and/or Wastewater Customers**

Meter Size (Inches)	Group Capacity Ratio	Water Included (Gallons)	Customer Service Charge	Water Commodity Charge	Wastewater Commodity Charge	Water & Wastewater Total Quarterly Minimum	Water Only Total Quarterly Minimum	Wastewater Only Total Quarterly Minimum
5/8	1	3,000	\$ 15.94	\$ 29.43	\$ 5.07	\$ 50.44	\$ 45.37	\$ 21.01
1	4	12,000	\$ 15.94	\$ 117.72	\$ 20.28	\$ 153.94	\$ 133.66	\$ 36.22
1 ½	10	30,000	\$ 15.94	\$ 294.30	\$ 50.70	\$ 360.94	\$ 310.24	\$ 66.64
2	25	75,000	\$ 15.94	\$ 735.75	\$ 126.75	\$ 878.44	\$ 751.69	\$ 142.69

**b. Unmetered Wastewater Only for Residential Customers**

Meter Size (Inches)	Group Capacity Ratio	Water Included (Gallons)	Customer Service Charge	Wastewater Commodity Charge	Total Quarterly Charge
Unmetered		8,200	\$ 15.94	\$ 13.86	\$ 29.80

**1. Schedule of Commodity Rates & Quarterly Service Charge January 1, 2026**

Quarterly Service Charge      \$13.87

Commodity Rates	Water	Wastewater	Water & Wastewater
Per 1,000 gallons	\$10.31	\$2.01	\$12.32

**2. Minimum Charges per Quarter**

Notwithstanding the rates set forth in paragraph 1, all customers will pay the applicable minimum charges per quarter set out below, which includes the volume allowance as listed.

For all metered accounts, volumes in excess of the minimum quarterly allowance will be charged at the applicable commodity rate.

**a. Metered Water and/or Wastewater Customers**

Meter Size (Inches)	Group Capacity Ratio	Water Included (Gallons)	Customer Service Charge	Water Commodity Charge	Wastewater Commodity Charge	Water & Wastewater Total Quarterly Minimum	Water Only Total Quarterly Minimum	Wastewater Only Total Quarterly Minimum
5/8	1	3,000	\$ 13.87	\$ 30.93	\$ 6.03	\$ 50.83	\$ 44.80	\$ 19.90
1	4	12,000	\$ 13.87	\$ 123.72	\$ 24.12	\$ 161.71	\$ 137.59	\$ 37.99
1 ½	10	30,000	\$ 13.87	\$ 309.30	\$ 60.30	\$ 383.47	\$ 323.17	\$ 74.17
2	25	75,000	\$ 13.87	\$ 773.25	\$ 150.75	\$ 937.87	\$ 787.12	\$ 164.62

**b. Unmetered Wastewater Only for Residential Customers**

Meter Size (Inches)	Group Capacity Ratio	Water Included (Gallons)	Customer Service Charge	Wastewater Commodity Charge	Total Quarterly Charge
Unmetered		8,200	\$ 13.87	\$ 16.48	\$ 30.35

**1. Schedule of Commodity Rates & Quarterly Service Charge January 1, 2027**

Quarterly Service Charge      \$11.80

Commodity Rates	Water	Wastewater	Water & Wastewater
Per 1,000 gallons	\$10.81	\$2.33	\$13.14

**2. Minimum Charges per Quarter**

Notwithstanding the rates set forth in paragraph 1, all customers will pay the applicable minimum charges per quarter set out below, which includes the volume allowance as listed.

For all metered accounts, volumes in excess of the minimum quarterly allowance will be charged at the applicable commodity rate.

**a. Metered Water and/or Wastewater Customers**

Meter Size (Inches)	Group Capacity Ratio	Water Included (Gallons)	Customer Service Charge	Water Commodity Charge	Wastewater Commodity Charge	Water & Wastewater Total Quarterly Minimum	Water Only Total Quarterly Minimum	Wastewater Only Total Quarterly Minimum
5/8	1	3,000	\$ 11.80	\$ 32.43	\$ 6.99	\$ 51.22	\$ 44.23	\$ 18.79
1	4	12,000	\$ 11.80	\$ 129.72	\$ 27.96	\$ 169.48	\$ 141.52	\$ 39.76
1 ½	10	30,000	\$ 11.80	\$ 324.30	\$ 69.90	\$ 406.00	\$ 336.10	\$ 81.70
2	25	75,000	\$ 11.80	\$ 810.75	\$ 174.75	\$ 997.30	\$ 822.55	\$ 186.55

**b. Unmetered Wastewater Only for Residential Customers**

Meter Size (Inches)	Group Capacity Ratio	Water Included (Gallons)	Customer Service Charge	Wastewater Commodity Charge	Total Quarterly Charge
Unmetered		8,200	\$ 11.80	\$ 19.11	\$ 30.91

**1. Schedule of Commodity Rates & Quarterly Service Charge January 1, 2028**

Quarterly Service Charge      \$9.72

Commodity Rates                      Water                      Wastewater                      Water & Wastewater  
    Per 1,000 gallons      \$11.29                      \$2.64                      \$13.93

**2. Minimum Charges per Quarter**

Notwithstanding the rates set forth in paragraph 1, all customers will pay the applicable minimum charges per quarter set out below, which includes the volume allowance as listed.

For all metered accounts, volumes in excess of the minimum quarterly allowance will be charged at the applicable commodity rate.

**a. Metered Water and/or Wastewater Customers**

Meter Size (Inches)	Group Capacity Ratio	Water Included (Gallons)	Customer Service Charge	Water Commodity Charge	Wastewater Commodity Charge	Water & Wastewater Total Quarterly Minimum	Water Only Total Quarterly Minimum	Wastewater Only Total Quarterly Minimum
5/8	1	3,000	\$ 9.72	\$ 33.87	\$ 7.92	\$ 51.51	\$ 43.59	\$ 17.64
1	4	12,000	\$ 9.72	\$ 135.48	\$ 31.68	\$ 176.88	\$ 145.20	\$ 41.40
1 ½	10	30,000	\$ 9.72	\$ 338.70	\$ 79.20	\$ 427.62	\$ 348.42	\$ 88.92
2	25	75,000	\$ 9.72	\$ 846.75	\$ 198.00	\$ 1,054.47	\$ 856.47	\$ 207.72

**b. Unmetered Wastewater Only for Residential Customers**

Meter Size (Inches)	Group Capacity Ratio	Water Included (Gallons)	Customer Service Charge	Wastewater Commodity Charge	Total Quarterly Charge
Unmetered		8,200	\$ 9.72	\$ 21.65	\$ 31.37

The following clauses take effect July 1, 2025:

3. **Service to Customers outside Kleefeld L.I.D. limits**

The Council of the Rural Municipality of Hanover may sign agreements with customers for the provision of water and sewer services to properties located outside the legal boundaries of Kleefeld Local Improvement District #2 limits. Such agreements shall provide for payment of the appropriate rates set out in the schedule, as well as a surcharge, set by resolution of Council which shall be equivalent to the frontage levy, general taxes and special taxes for utility purposes in effect at the time, or may be in effect from time to time, and which would be levied on the property concerned if it were within these boundaries. In addition, all costs of connection to the Utility's mains and installing and maintaining service connections will be paid by the customer.

4. **Billings and Penalties**

Accounts shall be billed quarterly based on water used. A late payment penalty charge of 1.25% compounded monthly shall be charged on the dollar amount owing after the billing due date. The due date will be at least thirty (30) days after the mailing of the bills.

5. **Disconnections**

The Public Utilities Board has approved the Conditions Precedent to be followed by the Rural Municipality with respect to the disconnection of service for non-payment including such matters as notice and the right to appeal such action to the Public Utilities Board. A copy of the Conditions Precedent are available for inspection at the Rural Municipal office.

6. **Reconnection**

Any service disconnected, whether due to non-payment of account or for any other reason(s) mutually agreed to by the customer and the Municipality (i.e. repairs necessitated by negligence of the customer, changes in tenant, vacancy for an extended period of time, etc.) shall not be reconnected until a reconnection fee of \$50.00 and all arrears and penalties, if any, have been paid.

7. **Outstanding Bills**

Pursuant to Section 252(2) of *The Municipal Act*, the amount of all outstanding charges for water and wastewater services, including fines and penalties, are a lien and charge upon the land serviced, and shall be collected in the same manner in which ordinary taxes upon the land are collectible, and with like remedies. Where charges and penalties pursuant to this by-law are not paid within sixty (60) days from the date when

they were incurred, said charges and penalties shall be added to the taxes on the property and collected in the same manner as other taxes.

**8. Hydrant Rentals**

The Rural Municipality will pay to the Utility an annual rental of \$150.00 for each hydrant connected to the system which includes the cost of water.

**9. Wastewater Surcharges**

- a) There may be levied annually, in addition to rates set forth above, a special surcharge on sewage having a Biochemical Oxygen Demand in excess of 300 parts per million, to be set by resolution of Council.
- b) A special surcharge for substances requiring special treatment shall be charged based on the actual costs of treatment required for the particular sewage or industrial wastes.

**10. Meter Testing**

That in any case where a utility customer requests that a meter be tested for accuracy, the customer will provide the Rural Municipality with a deposit of \$100.00. The Rural Municipality will then remove the subject meter and send it to an independent lab for testing. If the meter is found to be faulty, all costs associated with the testing process will be borne by the Rural Municipality and the deposit will be refunded to the customer. If the meter is found to be in proper working order, all costs associated with the testing process will be borne by the customer and the customer will be billed or refunded any balance owing.

**11. Meter Tampering**

Where there is evidence of meter tampering a minimum charge of \$500.00 will be applied to the customer's account in addition to an amount calculated to adjust for the tampering based on historical usage.

**12. Cross Connections**

No customer or person shall connect, cause to be connected or allow to remain connected any piping, fixture, fitting, container or appliance in a manner which under any circumstances may allow water, wastewater or any harmful liquid or substance to enter the Rural Municipality's water system.

If a condition is found to exist which, in the opinion of the Rural Municipality, is contrary to the aforesaid, the Rural Municipality may either:

- Shut off the service or services; or

- Give notice to the customer to correct the fault at his or her own expense within a specified time period. If the customer fails to comply with such notice the Rural Municipality shall proceed in accordance with clause 1 of this section.

### **13. Authorization for Officer to Enter Upon Premises**

The Public Works Foreman, or other employee authorized by the Rural Municipality in the absence of the Public Works Foreman, shall be authorized to enter upon any premise for the purpose of:

- affixing to any pipe, wire or apparatus connected with any such utility, a meter or any other measuring or testing device; or
- taking readings from, repairing, inspecting or removing any meter or apparatus belonging to the Rural Municipality.

### **14. Water Allowance Due to Line Freezing**

That in any case where, at the request of the Council, a customer allows water to run continuously for any period of time to prevent the water lines in the water system from freezing, the charge to that customer for the current quarter shall be the average of the billings for the last two previous quarters to the same customer, or to the same premises if the occupant has changed.